Milestone Systems

Milestone Husky™ M20 NVR BIOS upgrade Z965-014

Quick guide



BIOS upgrade introduction

This document explains how to perform a BIOS upgrade on your Milestone Husky unit using the Z965-014 BIOS upgrade software released by Milestone. This BIOS upgrade applies to Milestone Husky M20.



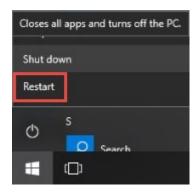
To upgrade, you need the Windows[®] administrator password and, if configured, the BIOS password. You cannot record video during the upgrade. Do not turn off your unit or unplug the power cord during the upgrade. If power is interrupted during the upgrade, the system will be damaged and the unit becomes unusable.

Determine the BIOS version

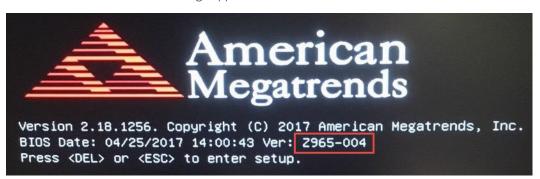
BIOS upgrade is a sensitive process. Make sure that the power plug is firmly plugged in before you start the upgrade.

To see the current BIOS version of your unit:

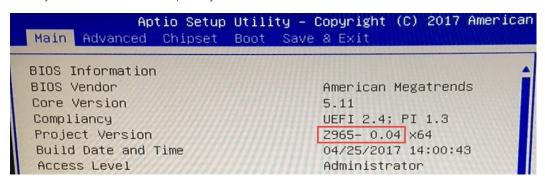
- 1. If your unit is powered off, turn it on.
- 2. On a running unit, click **Windows Start** and select **Restart**.



3. The first screen with a BIOS message appears. The current BIOS version is visible.



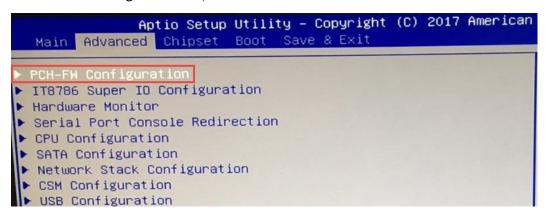
- 4. Press **Delete** or **Escape** on your keyboard to enter the BIOS setup. If required, fill in the password for BIOS access.
- 5. When you enter the BIOS setup utility, the current BIOS version is also visible in the **Main** window.



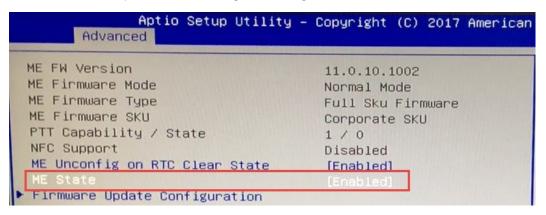
Prepare the BIOS settings for the upgrade

To make the BIOS settings ready for the upgrade:

- 1. Select **Advanced** in the BIOS menu.
- 2. Select **PCH-FW Configuration** and press **Enter**.



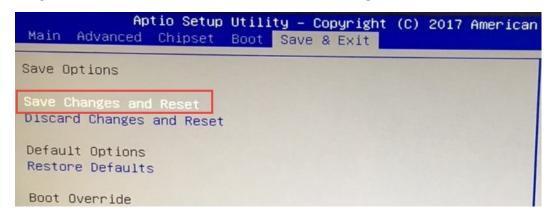
3. Select **ME State** and press **Enter** to change the setting.



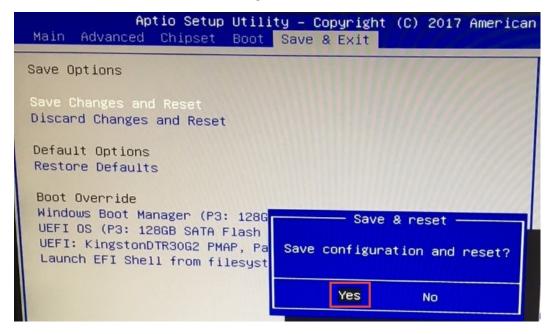
4. Change the setting to **Disabled**.

```
Aptio Setup Utility – Copyright (C) 2017 American
      Advanced
ME FW Version
                                     11.0.10.1002
 ME Firmware Mode
                                     Normal Mode
 ME Firmware Type
                                     Full Sku Firmware
 ME Firmware SKU
                                     Corporate SKU
 PTT Capability / State
                                     1/0
 NFC Support
                                     Disabled
 ME Unconfig on RTC Clear State
                                     [Enabled]
▶ Firmware Update Configuration
```

5. Navigate to **Save & Exit** in the BIOS menu and select **Save Changes and Reset**.



6. Press **Enter** and select **Yes** to save the configuration and reset.



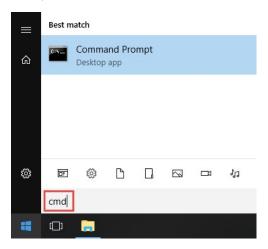
The unit restarts.

Upgrade the BIOS

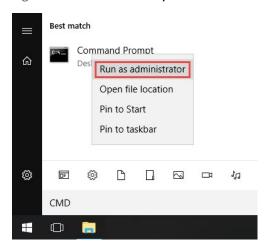


Remember to save and extract the BIOS upgrade folder on your unit before you start the upgrade.

1. To start the BIOS upgrade process, click **Windows Start** and type **cmd** to open a Windows Command Prompt.



2. Right-click **Command Prompt** and select **Run as administrator**.



3. Navigate to the folder where you have unpacked the Z965-014 BIOS upgrade files by using the cd (change directory) command. In this guide, the example of the extracted BIOS upgrade file location and folder name is: cd C:\Z965-006 2018-01-02 FINAL. Replace the text in this example with your location and folder name and press Enter.

```
Administrator: Command Prompt

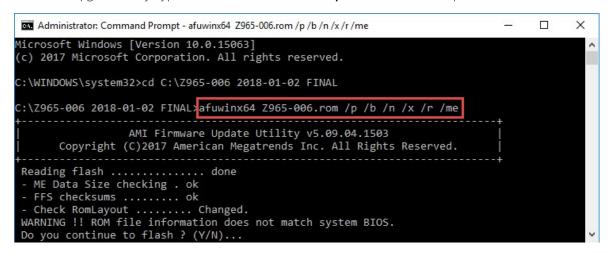
Microsoft Windows [Version 10.0.15063]

(c) 2017 Microsoft Corporation. All rights reserved.

C:\WINDOWS\system32>cd C:\Z965-006 2018-01-02 FINAL

C:\Z965-006 2018-01-02 FINAL>_
```

4. To run the upgrade utility, type **afuwinx64 Z965-014.rom/p/b/n/x/r/me** and press **Enter**.



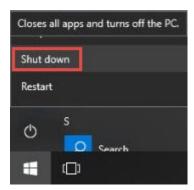


Do not power off your unit, unplug the power cord, or touch the mouse and keyboard during the upgrade. If power is interrupted during the upgrade, the system will be damaged and the unit becomes unusable.

5. If a warning appears, press **y** to start the BIOS upgrade process. The update process takes around two minutes. If the upgrade is successful, the Command Prompt messages match the messages seen below.

```
Administrator: Command Prompt - afuwinx64 Z965-006.rom /p /b /n /x /r /me
Microsoft Windows [Version 10.0.15063]
(c) 2017 Microsoft Corporation. All rights reserved.
C:\WINDOWS\system32>cd C:\Z965-006 2018-01-02 FINAL
C:\Z965-006 2018-01-02 FINAL>afuwinx64 Z965-006.rom /p /b /n /x /r /me
                    AMI Firmware Update Utility v5.09.04.1503
       Copyright (C)2017 American Megatrends Inc. All Rights Reserved.
Reading flash ..... done
- ME Data Size checking . ok
- FFS checksums ..... ok
- Check RomLayout ...... Changed.
WARNING !! ROM file information does not match system BIOS.
Do you continue to flash ? (Y/N)... y
Erasing Boot Block ..... done
Updating Boot Block ..... done
Verifying Boot Block ...... done
Erasing Main Block ..... done
Updating Main Block ..... done
Verifying Main Block ...... done Erasing NVRAM Block ...... done
Updating NVRAM Block ..... done
Verifying NVRAM Block ..... done
- Update success for DSC
 - Update success for ME.. \
WARNING : System must power-off to have the changes take effect!
C:\Z965-006 2018-01-02 FINAL>
```

6. To power off your unit, click **Windows Start** and select **Shut down**.



Verify the BIOS version after upgrade

To verify that the BIOS version was successfully upgraded:

- 1. Unplug the power cord and wait for 30 seconds.
- 2. Plug in the power cord. The unit boots.
- 3. If the BIOS version is Z965-014, your unit has been successfully upgraded.



About Milestone

Milestone Systems is a leading provider of open platform video management software; technology that helps the world see how to ensure safety, protect assets and increase business efficiency. Milestone Systems enables an open platform community that drives collaboration and innovation in the development and use of network video technology, with reliable and scalable solutions that are proven in more than 150,000 sites worldwide. Founded in 1998, Milestone Systems is a stand-alone company in the Canon Group. For more information, visit https://www.milestonesys.com/.