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Milestone Systems

Milestone AI Bridge

Integrator manual

XProtect Corporate XProtect Expert

XProtect Professional+

XProtect Express+



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Overview

This and related documentation and eLearning courses

This documentation describes how to deploy and set up integration between Milestone AI Bridge, the IVA applications and the processing servers which hosts the IVA applications.

The target audience of this documentation is expected to be IVA application integrators, IVA administrators and other technical personnel that will be managing the deployment, set up and maintenance of the Milestone AI Bridge.

The configuration, maintenance, and behavior of a typical XProtect VMS, Milestone AI Bridge, and IVA applications integration is described in an IVA application agnostic way.

This documentation also illustrates how and when you need collaborate with the administrators of the XProtect VMS.

Depending on your contract with organization with the XProtect VMS, you may handle some of the tasks in the XProtect VMS tasks on behalf of the administrator. How administrators of XProtect VMS systems and you as IVA app integrator decide to share the tasks of setting up the full end-to-end Milestone AI Bridge integration is individual for each organization.

Administrators of XProtect Management Client should set up and manage the integration with IVA applications¹ through Milestone AI Bridge.

Related documentation

There is a separate manual for administrators of XProtect VMS that describes how administrators of XProtect Management Client should set up and manage the integration with IVA applications² through Milestone AI Bridge from inside XProtect Management Client. This administrator manual describes the configuration, maintenance, and behavior of a typical Milestone AI Bridge and IVA applications integration in an IVA application agnostic way. See the administrator manual for Milestone AI Bridge.

For specific functionality of your IVA applications, read the manuals for your IVA applications.

eLearning courses

Milestone offers eLearning courses for all XProtect products. Visit the Milestone Learning Portal at https://learn.milestonesys.com/index.htm.

With this release of Milestone AI Bridge, there are, however, no Milestone AI Bridge eLearning courses. But when there are, search for **ai bridge** to find the Milestone AI Bridge courses.

¹A software program that analyzes video for objects and the behavior of objects.

²A software program that analyzes video for objects and the behavior of objects.

Milestone AI Bridge

Milestone AI Bridge is a MIP SDK developed using cloud-native technologies. Milestone AI Bridge acts as a bridge between installations of XProtect Video Management Software (VMS) and Intelligent Video Analytics (IVA) applications deployed as docker containers and enables the exchange of data between these two types of applications.

You can strengthen your security and business understanding by integrating your XProtect VMS with IVA applications through Milestone AI Bridge.

Milestone AI Bridge forwards video streams from cameras added to the XProtect VMS to the IVA applications for video analysis. Milestone AI Bridge allows the IVA applications to send the analysis results back into your XProtect VMS as analytics data (events, metadata, and video).



Video analysis of audio data is currently not supported.

Architecture overview and system components

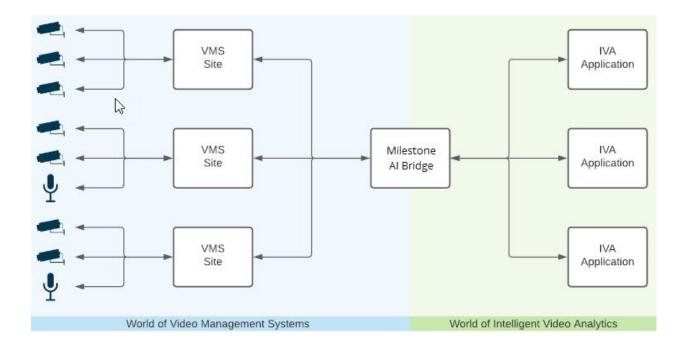
Bridging two worlds

VMS applications and IVA applications are, by nature, very different. The code bases used to develop the applications and the operating systems they run on are different. While VMS applications predominately use Microsoft Windows technology, many IVA applications are developed for the Linux operating system and often consist of several docker containers¹.

The purpose of Milestone AI Bridge is to make it easy for developers of IVA applications to integrate their solution with the XProtect VMS.

While VMS applications and IVA applications cannot communicate directly with each other, they can communicate indirectly by utilizing the Milestone Integration Platform (MIP) and the Milestone AI Bridge.

¹A small application with a limited function like a website, a service, a database, or other. Milestone AI Bridge consists of 10 containers.



Processing server

When you and your IVA application integrator agree on the best processing server¹, you should also consider the complexity of the IVA applications, the demands for analytics, and the needs for performance, scalability, and resiliency. You can choose between two processing server hosts: the simpler Docker Compose consisting of one server or the more advanced Kubernetes consisting of a cluster of servers.

Application registration

When your IVA application integrator installs Milestone AI Bridge and your IVA applications, the IVA applications are automatically registered in Milestone AI Bridge.

When your IVA application integrator enters the login credentials for the Milestone AI Bridge basic user you have created into Milestone AI Bridge, Milestone AI Bridge is automatically registered in your XProtect VMS.

Data exchange

Most communication and exchange of data between the XProtect VMS and the IVA applications happens through Milestone AI Bridge by using various standard protocols. The only exception is the web page on which you draw the graphical representation of the selected analytics topic. This web page is sent directly from the IVA application to XProtect Management Client.

¹One server or a cluster of servers that processes some kind of data. In connection with Milestone AI Bridge, the processing server hosts Milestone AI Bridge and the IVA applications. Typically, the video analysis happens on the processing server.

It is recommended that you secure all the communication between the XProtect VMS, Milestone AI Bridge, and the IVA applications 1.

From the XProtect VMS to IVA applications

The XProtect VMS shares the following camera information with the IVA applications through Milestone AI Bridge:

- · Name and description
- · GPS location and field of view
- Current communication status (camera online / offline)
- Available streams and stream properties (among others: codec, resolution, and framerate)
- The url to the actual stream, and the actual video stream (from a selection of protocols, including WebRTC and RTSP)

From IVA applications to the XProtect VMS

Through Milestone AI Bridge, the IVA applications send the analytics data² back to the XProtect VMS as events, metadata, or video.

¹A software program that analyzes video for objects and the behavior of objects.

²The result of an analytics topic's analysis of a video stream. You can run multiple analytics topics on the same video.

Communication and ports in the full Milestone AI Bridge integration

Ports used by the XProtect VMS

Port number	Protocol	Owner	Purpose
80	SOAP	The Management Server service	Configuration. The purpose of port 80 and 443 is the same. • Unsecured
443	SOAP	The Management Server service	communication: use port 80. • Secured communication: use port 443.
22331	SOAP	The Event Server service	Events.
7563	IS	The Recording Server service	Video.
	SOAP	The Recording Server service	Status API.

Ports used by Milestone AI Bridge

The port numbers vary depending on whether the processing servers use Kubernetes or Docker Compose.

Docker Compose

Port number	Protocol	Owner	Purpose
3500	GraphQL	Milestone AI Bridge Health container	Health check of processing servers.
8787	VPS	Milestone AI Bridge Proxy container	Video and metadata.

Kubernetes

Port number	Protocol	Owner	Purpose
80	SOAP and API Rest	NGINX controller	Health check of processing servers. Video and metadata. The purpose of port 80 and port 443 is the same.
443	SOAP and API Rest		 Unsecured communication: use port 80. Secured communication: use port 443.

Ports used by the IVA applications

When an IVA application registers itself on Milestone AI Bridge, the IVA application often also provides an URL to web page displayed in XProtect Management Client. For information on which other ports are used by an IVA application to communicate with Milestone AI Bridge, consult the documentation for the IVA application.

Port number	Protocol	Owner	Purpose
Individual for each IVA application	HTTP or HTTPS	IVA application	Web page made available in XProtect Management Client where you can draw the graphical representation of the selected analytics topic on top of the video from the camera. Requires Microsoft Edge WebView2.

Communication from Milestone AI Bridge to the IVA application

Milestone AI Bridge API's are available through different ports (including 2181, 9092, 3030, 4000, 4001, 8554, 8555, 9898, 8382, and 8383.)

These ports must not be occupied by other applications, otherwise the Milestone AI Bridge will not function properly.

The Milestone AI Bridge API

The Milestone AI Bridge API exposes an API through GraphQL and can be accessed from other containers within the cluster using the endpoint http://aib-aibridge-webservice:4000/api/bridge/graphql.

All containers of the IVA application will use this endpoint when communicating through Milestone AI Bridge.

GraphQL

The Query service is the main entry point of Milestone AI Bridge and the API of this service is made with GraphQL.

GraphQL is an open-source query language for APIs as well as a query runtime engine and can utilize GraphiQL. GraphQL enables you to request exactly what you need in one request, avoiding the issues associated with retrieving too must or too litle data.

The GraphQL API is available at the URL http://<your-egx-cluster>:4000/api/bridge/graphql where <your-egx-cluster> is your cluster hostname. You can use the GraphiQL IDE to create and structure your GraphQL queries.

GraphiQL

GraphiQL is a browser-based user interface for interactively exploring the capabilities of and executing queries against a GraphQL API. GraphiQL enables you to correctly structure your GrapgQL queries. It is recommended for exploring and learning the API.

GraphiQL enables you to access the API's documentation directly and includes syntax highlighting, intellisense, auto-completion as well as automatic documentation.

GraphiQL is also enabled when running in debug mode.

Milestone AI Bridge containers

Milestone AI Bridge consists of multiple container images with each image used for specific functions within the entire solution. The container images are a part of the deployment of Milestone AI Bridge but are also available for individual download directly from the NGC portal.

To facilitate deployment of all these containers, you can use the Milestone AI Bridge helm chart to install the containers on multiple processing servers using Kubernetes or install them on a single processing server using Docker Compose by running the docker-compose-production.yml file.

If necessary, the default settings of the .yaml file inside the Milestone AI Bridge helm chart or the .yaml file for deployment on a single server using Docker Compose can be edited, enabling you to fine-tune the deployment of Milestone AI Bridge on your processing server.

Milestone AI Bridge has an event driven architecture and much of the communication between the containers takes place through brokers and topics provided by Apache Kafka.

The container images are located at https://ngc.nvidia.com/containers (Requires NGC account).

Name	Role
AI Bridge Streaming (aibridge-streaming)	This container grants IVA applications access to video streams from the XProtect VMS using protocols such as RTSP, MPEG-DASH and HLS. For Direct Streaming the gRPC based protocol is used which enables access to live video as well as recorded video. Use the aibridge-webservice container to query which protocol to use as well as the protocol specific endpoints.
AI Bridge Kafka zookeeper (aibridge-kafka- zookeeper)	This container runs a Kafka Zookeeper instance that keeps track of all the brokers and Apache Kafka topics. The Docker image for this container is also available here: https://hub.docker.com/r/confluentinc/cp-zookeeper/.
AI Bridge Kafka broker (aibridge-kafka- broke)	This container runs a Kafka Broker instance hosting the Apache Kafka topics. The Docker image for this container is also available here: https://hub.docker.com/r/confluentinc/cp-kafka/.
AI Bridge Fuseki (aibridge-fuseki)	This container runs the Apache Jena Fuseki SPARQL server using TBD for a RDF storage database. The database replicates parts of the XProtect VMS configuration so the GraphQL interface exposed by the aibridge-webservice container can be queried in a database. The database only functions as a cache and no data needs to be persisted. The database is only populated when Milestone AI Bridge is initialized. Changes made to the XProtect VMS configuration, for example if a camera name has been changed or the Field of View has been enabled or disabled, will be reflected in the database as well.
AI Bridge Init (aibridge-init)	This container initializes the Milestone AI Bridge and registers it as a service in XProtect VMS. After the registration, the processing servers and the IVA applications are available for configuration and subscription in XProtect Management Client and the container will be stopped and removed.

AI Bridge Connector (aibridge-connector)	This container connects to and receives data from the XProtect VMS. The type of data will determine the protocol used to retrieve the data. The container handles sharing of the configuration data, status of devices, and video streams from the XProtect VMS to Milestone AI Bridge.
AI Bridge Webservice (aibridge- webservice)	This container is the main entry point for the IVA application and Milestone AI Bridge interaction. This container exposes the GraphQL interface so camera details in the XProtect VMS can be queried by the IVA application. The container enables the IVA application to: • query the availability of protocol specific endpoints (e.g. RTSP) for getting video and other data from the XProtect VMS. • query the availability of event, metadata, and video topics that the IVA application can use to send generated data back into the XProtect VMS.
AI Bridge Health (aibridge-health)	This container exposes an API that enables the administrator of XProtect Management Client to monitor the health of the processing servers and the connectivity between the XProtect VMS and Milestone AI Bridge.
AI Bridge Broker (aibridge-broker)	This container acts as a broker to which an IVA application can send events and metadata. The data is sent to specific topics, which another container (aibridge-proxy) will subscribe to in order to forward data back into the XProtect VMS. The broker supports both a REST and gRPC API for sending data to the topics.
AI Bridge Proxy (aibridge-proxy)	This container sends events, metadata, and video back into the XProtect VMS through a proxy. In the XProtect VMS, events can be used by the built-in rule engine to trigger actions. You can trigger recording of videos when an event occurs. You can also trigger an alarm which an operator then can manage through the built-in Alarm Manager. Frame-based metadata can also be sent back into the XProtect VMS and stored. For example, a detected object can be highlighted on the video, not only for live video, but also for recorded video. Additionally, the metadata can be used by the built-in search functionality to locate relevant video using different search criteria.

What's new

2.0

• This is the first version of this IVA app integrator manual for Milestone AI Bridge.

Licensing

Licensing

Milestone AI Bridge is a free MIP SDK and requires no separate XProtect base license. An End User License Agreement (EULA) is included with the Milestone AI Bridge product and must be read and accepted.

By downloading and using the Milestone AI Bridge functionality, resources, helm chart or containers, you are accepting the terms and conditions of the license.

You must have an already running XProtect VMS system with a base license for a XProtect VMS product version 2022 R1 or later.

If you subscribe to video analytics topics that are designed to send modified video back to your XProtect VMS, you must, however, purchase one XProtect device license per video stream to receive data or video from Milestone AI Bridge.

Your IVA applications may require one or more licenses. How you purchase these licenses depends on the IVA application manufacturer. Contact your IVA app integrator.

License activation

If you receive video streams from your IVA applications, each video stream uses a device license. As usual, changes in the use of device licenses require license activation.

Some manufacturers of IVA applications have chosen to let you activate licenses to their IVA applications through your Milestone SLC. If this is the case, you activate your IVA applications like any XProtect license.

See also the section about how to activate licenses in the administrator manual for your XProtect VMS.

If a manufacturer of one or more IVA applications has chosen to have their IVA applications activated another way, contact your IVA app integrator.

Requirements and considerations

General requirements

The Milestone AI Bridge is designed to run in a containerized environment on the NVIDIA EGX platform with the NVIDIA EGX Software stack installed using Ubuntu Linux. However, you can run Milestone AI Bridge on any other AMD64 (x86_64) / ARM64 -based Linux system.

The NVIDIA EGX platform as well as other EGX systems can be ordered from NVIDIA through the NGC portal.

Cloud vs. on-premise environments

Although the Milestone AI Bridge architecture is prepared for cloud environments, the current combination of configuration options and software capabilities mainly targets on-premise solutions that are not necessarily fully open to internet-based cloud solutions.

Processing server hardware

You can run Milestone AI Bridge on any other AMD64 (x86_64) / ARM64 -based Linux system and Milestone AI Bridge has specifically been tested to run on the NVIDIA Jetson Xavier and Orin devices.

Milestone AI Bridge utilizes one or more NVIDIA GPU cards for video analysis and any machines dedicated to running Intelligent Video Analysis must be configured with one or more NVIDIA GPU cards.

While Milestone AI Bridge is a fully containerized application and is not itself dependent on any specific operating system, a majority of IVA applications are Linux-based and must therefore be run on machines with a Linux operating system.

Any machine that fulfills the Ubuntu Server 22.04.1 LTS hardware requirements can be used as a processing server, but as is usual with large, data-based, computational analysis, the better the server specifications, the faster and more reliable the results.

Processing server software

The following must be considered when planning the installation and deployment of your processing server:

Linux distribution

While any Linux distribution can be used, it is recommended to use Ubuntu Server 22.04.1 Long Term Service (LTS) or later.

Hosting Linux on a Hyper-V virtual machine

If you want to run the Processing server on a Hyper-V virtual machine hosted by a Windows Server operating system, the Discrete Device Assignment feature is required. This feature is available on Windows Server 2019 or later.

Virtualization and GPU passthrough must be enabled in the BIOS of the host machine and the following BIOS settings must be enabled on the Windows server host machine:

- Intel VT for Directed I/O (VT-D)
- Trusted Execution Technology (TXT)
- · ASPM (Active State Power Management) or PCI Express Native Power Management (to increase system performance)
- Single root I/O virtualization (SR-IOV)



Secure Boot may prevent NVIDIA GPU drivers from running and it is recommend you disable Secure Boot in the BIOS of the Windows server host machine..

XProtect VMS

Milestone AI Bridge is compatible with XProtect 2022 R1 and later. XProtect VMS versions 2022 R1 and 2022 R2 require that the administrators of the XProtect VMS install version-specific patches.

See Milestone AI Bridge support matrix on page 26

Containers

The processing server must be able to run Linux Containers. This is typically obtained by installing a Linux server with Docker Compose or Kubernetes.

Docker Compose

You can deploy Milestone AI Bridge on any system supporting Docker Compose on either Windows, Ubuntu Linux, or any other Linux distributions. If you select to deploy Milestone AI Bridge on a non-Ubuntu Linux distribution, it is advised to thoroughly test the system prior adding using the system for normal operations.

Docker Compose is usually used for a single processing server.



While Milestone AI Bridge is compatible with all versions of Docker Compose version, Milestone recommends using Docker version 20.10.0 or newer.

Kubernetes

The EGX system from NVIDIA is prepared for Kubernetes use and a Kubernetes Helm Chart can be employed for faster installation and deployment of Milestone AI Bridge and IVA applications.

Kubernetes can be used for managing multiple processing servers.



While Milestone AI Bridge is compatible with all versions of Kubernetes, Milestone recommends using Kubernetes version 1.18 or newer.

Prepare XProtect for AI Bridge integration

Preparing your XProtect VMS

For Milestone XProtect 2022R3 or newer

If you want to use the newest version of Milestone AI Bridge and you are running Milestone XProtect 2022R3 or newer, you must install the Milestone XProtect Processing Server Admin Plugin for the XProtect Management Client.

For Milestone XProtect 2022R2 or XProtect 2022R1

If you want to use the newest version of Milestone AI Bridge and you are running XProtect 2022R2 or XProtect 2022R1, you must first update your XProtect installation with the appropriate Milestone AI Bridge patches and then install the Milestone XProtect Processing Server Admin Plugin.

For Milestone XProtect 2021R2 and older

The newest version of Milestone AI Bridge does not support XProtect 2021R2 and older but previous versions of Milestone AI Bridge might.

For more information, see Milestone AI Bridge support matrix on page 26

Install the Milestone XProtect Processing Server Admin Plugin

Install the Milestone XProtect Processing Server Admin Plugin on your Milestone XProtect 2022R3 to integrate your XProtect installation with the newest version of Milestone AI Bridge.

When the Milestone XProtect Processing Server Admin Plugin has been installed, the Milestone AI Bridge functionality will displayed in the Processing Servers node in the XProtect Management Client. You can afterwards set up and configure the registered IVA applications from within your XProtect installation.

Install and apply the Milestone XProtect Processing Server Admin Plugin

- 1. Log on to the NIVIDIA NGC platform, navigate to Private Registry > Resources and click Milestone AI Bridge XProtect plug-in.
- 2. Click Download to download the files.zip file. The files.zip file contains the newest version of the VideoOS.ProcessingServer.Plugin.Admin.Installer.exe file.
- 3. Extract the VideoOS.ProcessingServer.Plugin.Admin.Installer.exe file from the files.zip (or unpack the files.zip file and copy VideoOS.ProcessingServer.Plugin.Admin.Installer.exe file)
- 4. Place the VideoOS.ProcessingServer.Pluqin.Admin.Installer.exe file on the machine that contains the XProtect Management Client.

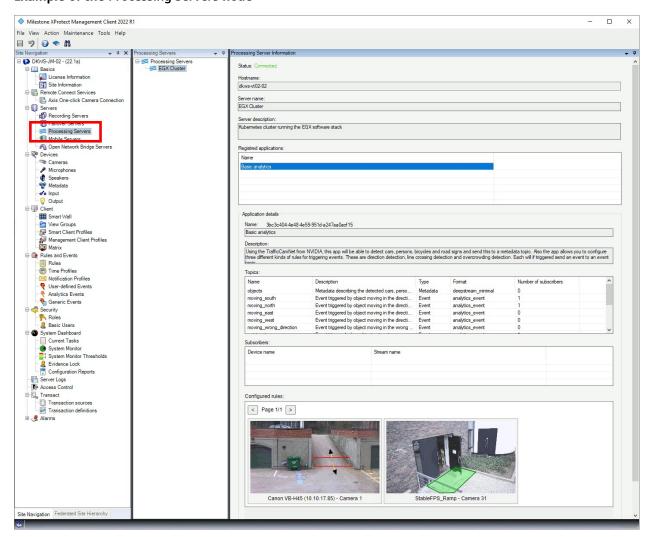
- 5. Run the VideoOS.ProcessingServer.Plugin.Admin.Installer.exe file with administrator privileges on the machine that contains the XProtect Management Client and follow the installation instructions.
- Start or restart the XProtect Management Client to finalize the installation. In Management Client >
 Site Navigation pane > Servers, a new Processing Servers node will be displayed.



If you want an older version of the VideoOS.ProcessingServer.Plugin.Admin.Installer.exe file, click Private Registry > Resources > Milestone AI Bridge XProtect plug-in to open the Overview tab of the XProtect plug-in page and then click the File Browser tab.

Select the Milestone AI Bridge version you want and click the VideoOS.ProcessingServer.Plugin.Admin.Installer.exe to start your download.

Example of the Processing Servers node



In this example, there is one registered AI Bridge processing server called EGX Cluster.

The EGX Cluster processing server is running the Basic analytics IVA application and the Basic analytics application has registered a number of topics to which data can be sent:

- objects
- · moving_south
- · moving_north
- moving_east
- · moving_west
- moving_wrong_direction
- etc

The moving_wrong_direction topic is an event topic which can receive event data from the Basic analytics application if an object is detected to be moving in the wrong direction.

The rules for triggering events are visually displayed in the Configured rules group at the bottom of the page. Here two rules for triggering are displayed:

- Camera 1: arriving_to_area or leaving_from_area
- Camera 31: zone_has_unexpected_activity

Update your Milestone XProtect installation

If you are running XProtect 2022R2 or older, you must update your XProtect installation before you can install the Milestone AI Bridge functionality.

To update your XProtect installation, you must replace the VideoOS.Administration.AddIn.dll and VideoOS.Administration.Client.dll files in the XProtect Management Client folder, located in the installation folder of XProtect on the XProtect Management Client machine.

The default XProtect installation path is C:\Program Files\Milestone but the installation path of your XProtect product may be different.

Since the existing VideoOS.Administration.AddIn.dll and VideoOS.Administration.Client.dll files will be replaced with newer versions, it is recommended to make a back-up copy of these files in case you have to restore them.

IVA license activation

The Milestone AI Bridge enables you to license your own IVA integration through the Milestone License Server.

This allows you to issue and manage licenses to customers through MyMilestone and the MIP License Management Tool. However, for the license activation to work, you must first apply the Milestone AI Bridge patch to all XProtect versions older than XProtect 2022 R2

From XProtect 2022R3 and later, the updates contained in the patch are part of the product by default.

When the patch is successfully applied, your own Video Analytics Apps will be displayed on the License page in the XProtect Management Client.

If you don't use the XProtect Management Client License Activation feature, you will not need to apply the Milestone AI Bridge patch.

Download the patch files

Log on to the NIVIDIA NGC platform, navigate to Private Registry > Resources and click Milestone AI Bridge XProtect patch to open the Milestone AI Bridge XProtect patch page.

- 1. On the Milestone AI Bridge XProtect patch page, click the File Browser tab.
- 2. On the File Browser tab, select the XProtect version you want to update and click the aibridge_xprotect_ patch.zip file to download the file.
- 3. Extract the contents of the aibridge_xprotect_patch.zip file and close your XProtect Management Client.
- 4. Copy the VideoOS.Administration.AddIn.dll and VideoOS.Administration.Client.dll files, located in the mcactivation folder of the aibridge_xprotect_patch.zip file to the XProtect Management Client folder on the Management Client machine.

This will replace the existing VideoOS.Administration.AddIn.dll and VideoOS.Administration.Client.dll files.

5. Re-start your XProtect Management Client

When the patch has been successfully applied, your own Video Analytics Apps will be displayed on the License page in the XProtect Management Client.

Install the Milestone XProtect Processing Server Admin Plugin

Once you have updated your XProtect Management Client, you must install the Milestone XProtect Processing Server Admin Plugin.

See Install the Milestone XProtect Processing Server Admin Plugin on page 23

Milestone AI Bridge support matrix

Milestone AI Bridge 1.5 and newer utilizes OAuth integration and is only supported by Milestone XProtect 2022R1 or newer.

Milestone AI Bridge 1.4 and older is only supported by Milestone XProtect 2021R2, XProtect 2021R1, XProtect 2020R3 and XProtect 2020R2.

Milestone AI Bridge 1.5 and newer - Supported XProtect versions

- XProtect 2022R3 and newer: Install the Milestone XProtect Processing Server Admin Plugin for the XProtect Management Client.
- XProtect 2022R2: Update your XProtect installation with the Milestone AI Bridge patch for XProtect 2022R2 and then install the Milestone XProtect Processing Server Admin Plugin for the XProtect Management Client.
- XProtect 2022R1: Update your XProtect installation with the Milestone AI Bridge patch for XProtect 2022R1 and then install the Milestone XProtect Processing Server Admin Plugin for the XProtect Management Client.
- XProtect 2021R2 and older: Unsupported.

Milestone AI Bridge 1.4 and older - Supported XProtect versions

- XProtect 2021R2: Update your XProtect installation with the Milestone AI Bridge patch for XProtect 2021R2 and then install the Milestone XProtect Processing Server Admin Plugin for the XProtect Management Client version 1.2.
- XProtect 2021R1: Update your XProtect installation with the Milestone AI Bridge patch for XProtect 2021R1 and then install the Milestone XProtect Processing Server Admin Plugin for the XProtect Management Client version 1.2.
- XProtect 2020R3: Update your XProtect installation with the Milestone AI Bridge patch for XProtect 2020R3 and then install the Milestone XProtect Processing Server Admin Plugin for the XProtect Management Client version 1.2.
- XProtect 2020R2: Update your XProtect installation with the Milestone AI Bridge patch for XProtect 2020R2 and then install the Milestone XProtect Processing Server Admin Plugin for the XProtect Management Client version 1.2.
- XProtect 2020R1 and older: Unsupported.

Install the processing server

You can deploy a fully featured Milestone AI Bridge application on an NVIDIA EGX platform running Ubuntu 22.04.1 LTS or on your own machine that fulfills the Ubuntu Server 22.04.1 LTS hardware requirements.

Regardless of the machine, you can use either Kubernetes or Docker Compose to install and deploy the Milestone AI Bridge application.

Kubernetes can best be used to install and deploy the Milestone AI Bridge application on one or multiple processing servers and Docker Compose can best be used to install and deploy the Milestone AI Bridge application on a stand-alone machine.

You must also install and deploy any preferred Intelligent Video Analytics (IVA) applications, as it is these IVA applications that will do the data analysis and send the results back to your XProtect VMS.

This documentation

The following describes how to deploy Milestone AI Bridge and its dependents on an EGX platform using Kubernetes and on an Ubuntu 22.04.1 LTS machine using Docker Compose.

You can use the description to extrapolate the procedure for deploying Milestone AI Bridge on an EGX platform using Docker Compose and on an Ubuntu 22.04.1 LTS machine using Kubernetes.

Installing on an EGX machine

Installing Milestone AI Bridge on an EGX machine

The EGX platform

The NVIDIA EGX platform can be ordered directly on the NVIDIA NGC portal and can be delivered with the entire NVIDIA EGX software stack installed.

You can also install the NVIDIA Cloud Native Stack (Previously the NVIDIA EGX software stack) on your own AMD64(x86_64)/ARM64 Linux system, for example Canonical's Ubuntu 22.04.1 LTS server if ordering the NVIDIA EGX platform is not a possibility.

The NVIDIA Cloud Native Stack is available on Github here

When you have received the EGX machine with the NVIDIA EGX Software stack, you can start installing the required components and applications on your EGX machine as well as on the XProtect Management Client machine.

When the required components and applications are installed, you must configure the Milestone AI Bridge to integrate with your XProtect VMS installation.

The aib-aibridge-webservice

When Milestone AI Bridge is deployed on an NVIDIA EGX System running the EGX Software Stack, all containers will be orchestrated by Kubernetes and a service named aib-aibridge-webservice will be available.



The prefix aib is chosen when deploying Milestone AI Bridge and might be different for your specific deployment.

Linux and Windows

The majority of Intelligent Video Analytics (IVA) applications are designed as Linux programs and run on various Linux distributions. For this reason, the EGX machine will invariably utilize a Linux operating system, typically Ubuntu Linux, while the XProtect Management Client requires the Microsoft Windows operating system.

The installation and configuration instructions will therefore be different depending on the operating system.

Install prerequisites on your EGX machine

The Kubernetes application and the Helm application must both be installed on your EGX machine. In Linux, this is often done through the terminal.

On your EGX machine, open a terminal and enter:

Install kubect1

to fetch and install Kubernetes on the machine.

In the same terminal, enter:

Install helm

to fetch and install the helm chart you will need to install additional IVA components on the machine.

Configure the XProtect Management Client machine

You must configure the XProtect Management Client to communicate with the processing server through the Milestone AI Bridge.



If you have not yet installed the Milestone XProtect Processing Server Admin Plugin on your XProtect Management Client machine, you should do so now. See Install the Milestone XProtect Processing Server Admin Plugin on page 23 for more information.

To configure your XProtect Management Client for communication with the processing server you must also create an XProtect basic user and assign the new basic user the administrator role.

See Create a basic user for Milestone AI Bridge.

Install Milestone AI Bridge on the EGX machine

After you have created a basic user with the Administrator role in your XProtect Management Client, you can install the Milestone AI Bridge application on your EGX machine.

To install Milestone AI Bridge on the ETX machine, you should:

- 1. Make your NGC API key available to the EGX system.
- 2. Fetch the Helm chart of the Milestone AI Bridge
- 3. Unpack the Helm chart
- 4. Fetch any dependencies of the Helm chart
- 5. Deploy the Milestone AI Bridge application
- 6. Create a Kubernetes Secret

Make your NGC API key available to your system

The API Key is used to authenticate your access to the NGC container registry and enables you to access locked container images from the NGC container registry. A valid NGC API key is therefore required to install Milestone AI Bridge on your machine.

If you do not yet have an API key, you can access the NGC portal to generate a new key.



Remember to store the API key locally, as the NGC portal does not store API keys.

If you already have an API key but cannot find it and then generate a new API key, the old API key will automatically be invalidated.

To make your NGC API key available to your system

On your machine, open a terminal and enter the following command:

```
kubectl create secret docker-registry imagepullsecret \
--docker-server=https://nvcr.io \
--docker-username='$oauthtoken' \
--docker-password=<your-api-key> \
--docker-email=<your-ngc-email>
```

where <your-api-key> is your API key from the NGC portal and <your-ngc-email> is the email you are using to access the NGC portal.



If you deploy Milestone AI Bridge inside a namespace, then you must create the secret inside the same namespace.

Fetch and install the Helm chart of the Milestone AI Bridge

The Helm chart is used to facilitate the installation of Milestone AI Bridge including potential dependencies as well as manage the Kubernetes YAML files used to configure your Milestone AI Bridge installation.

To fetch the Helm chart and place on your EGX machine

On your EGX machine, open a terminal and enter the following commands:

```
helm fetch https://helm.ngc.nvidia.com/isv-milestone/partners/charts/aibridge-.tgz \
```

```
--username='$oauthtoken' \
--password=<your-api-key>
```

where aibridge-.tgz is the tar file of the Helm chart for the version of Milestone AI Bridge version you want to install (n this case) and <your-api-key> is your NGC API key from the NGC portal.

When the command is executed successfully, the aibridge-.tgz tar file will be located in your local folder on your EGX machine.

Unpack the Helm chart

You can now unpack Helm chart in the aibridge-.tgz file located in your local folder on your EGX machine.

On your EGX machine, open a terminal and run the following command:

```
tar -zxvf aibridge-.tgz
```

Fetch any dependencies of the Helm chart

The Helm chart contains a collection of files that are used as resources for Milestone AI Bridge application as well as the deployment files for the Milestone AI Bridge application itself.

On your EGX machine, open a terminal and run following command to fetch any dependencies of the Helm chart:

```
helm dependency build aibridge
```

Deploy the Milestone AI Bridge application

Once all dependencies of the Helm chart have been fetched, on your EGX machine, open a terminal and run following command to deploy the Milestone AI Bridge application:

```
helm install <aib> aibridge \
--set vms.url=<url-of-xprotect-management-server> \
--set general.externalHostname=<hostname-of-your-egx-cluster> \
--set ingress-nginx.controller.service.externalIPs={<ip-address-of-egx-cluster>}
```

where

- <aib> is the release name of the deployment. You can specify any name for deployment you like.
- <url-of-xprotect-management-server> is the URL of your XProtect management server.
- <hostname-of-your-egx-cluster> is the hostname of your EGX cluster.
- <ip-address-of-egx-cluster> is the IP address of your EGX cluster.

Run in debug mode

Milestone recommends you run the integration in debug mode before deploying to a live production environment to test the integrations and connections.

When running in debug mode, your IVA application will run outside the cluster, for example on a developer machine which makes testing and additional debugging easier.

In debug mode, all API's of the Milestone AI Bridge will be exposed to the external network directly through the IP address specified in the externalIP parameter. The API's will be available through different ports, including 2181, 9092, 3030, 4000, 4001, 8554, 8555, 9898, 8382 and 8383. These port must not be occupied by other applications or the Milestone AI Bridge will not function as expected.



For a production environment, the debug parameter should always be set to false.

To deploy Milestone AI Bridge in debug mode, add or edit the following two options to the deployment terminal command:

```
--set general.debug=true \
--set general.externalIP=<ip-address-of-egx-cluster>
```

where <ip-address-of-eqx-cluster> is the IP address of your EGX cluster.

Accessing the Milestone AI Bridge Reference Manual and the GraphQL query interface in debug mode

If you are running Milestone AI Bridge in debug mode, you will be able to access the Milestone AI Bridge Reference Manual from outside the cluster by using the following link: http://cyour-egx-clusterhostname>:4000 where <your-egx-cluster-hostname> is the hostname of your EGX machine.

If you need to access the GraphQL query interface, use the following link: http://<your-egx-clusterhostname>:4000/api/bridge/graphql.

GraphiQL will also be enabled when running in debug mode. GraphiQL is a browser-based user interface for interactively exploring the capabilities of and executing queries against a GraphQL API. It is accessed through a browser and is recommended for exploring and learning the API.

Disable an NGINX controller

Milestone AI Bridge employs an ingress controller and by default the Helm chart is set up to automatically deploy an NGINX ingress controller during Milestone AI Bridge deployment.

You can disable the automatic deployment of an NGINX controller by adding the following option to the deployment terminal command:

```
--set ingress-nginx.enabled=false
```



If you disable the NGINX ingress controller, you must deploy the controller to the cluster manually.

Manually deploy an NGINX ingress controller to the cluster

To manually deploy the NGINX ingress controller to the cluster, run the following commands in the terminal:

```
helm repo add ingress-nginx https://kubernetes.github.io/ingress-nginx
helm repo update
kubectl create namespace nginx
helm install --namespace nginx --generate-name --set
controller.service.externalIPs={<ip-address-of-egx-cluster>} ingress-
nginx/ingress-nginx
```

where

<ip-address-of-egx-cluster> is the IP address of your EGX cluster.

Use your own topics configuration file

If you have saved a topic configuration file as a local file, you can use it to deploy the Milestone AI Bridge by adding following option to the deployment terminal command:

```
--set-file register=<name-of-your-register.graphql>
```

where <name-of-your-register.graphql> is the name of your locally saved topics configuration file.

Create a Kubernetes Secret

Create a Kubernetes Secret to help authenticate the new XProtect basic user on your EGX machine. On your EGX machine, open the terminal and enter the following command:

```
kubectl create secret generic vms-credentials \
--from-literal='username=<username>'
--from-literal='password=<password>'
```

where <username> is the new XProtect basic user and <password> is the password of the new XProtect basic user.



If you deploy the Milestone AI Bridge inside a namespace, you must create the Kubernetes Secret inside the same namespace.

Install Portainer (optional)

You can also install Portainer if you want a more visually-based method of managing your containers.

Portainer is an open-source GUI-based container management tool and web application for Docker, Docker Swarm, Kubernetes and Azure ACI. As a Docker containerized web application, Portainer can be accessed from other machines, including XProtect Management Client and can be installed in a container in a Linux or Windows environment with Windows Containers.

Portainer licenses

The Portainer application is available in two versions: Portainer BE (Business Edition) and Portainer CE (Community Edition). Both Portainer versions require licenses but the first 5 nodes are free of charge. Milestone AI Bridge only uses 1 node.

Installing Portainer

The installation procedures for installing Portainer will differ by Portainer version, container application utilized and the environment you want to install the Portainer containers on. You can refer to the Portainer documentation for specific details regarding prerequisites, system requirements, security, and installation procedures.

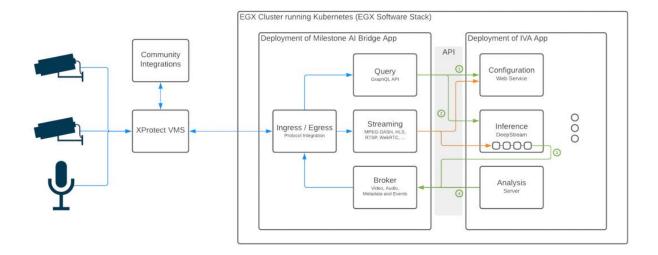
Configuring Milestone AI Bridge on an EGX Machine

After you have installed Milestone AI Bridge and its required resources, you must configure the Milestone AI Bridge to integrate both with your XProtect VMS and with your IVA application.

Default configuration settings

The default settings of the Milestone AI Bridge are specified in the values.yaml file inside the Helm chart.

Example of a Milestone AI Bridge installation and an IVA application



This is one example of a simple deployment of the Milestone AI Bridge in connection with the XProtect VMS and an Intelligent Video Analysis (IVA) application.

On the EGX System, There are two deployments: the Milestone AI Bridge itself and the IVA application.

The API's that the Milestone AI Bridge expose to the IVA application are all internal to the cluster network and cannot be accessed from the outside (unless deployed in debug mode).

All communication going into the cluster and leaving the cluster must, however, be secured.

Milestone recommends all traffic between the Milestone AI Bridge and the XProtect VMS is encrypted using TLS encryption.

For more information, see Securing the Milestone AI Bridge connection on page 48

The values.yaml file

The values.yaml file in the Helm chart contains default settings of the Milestone AI Bridge.

These settings can be overridden on the command line when installing the Helm chart by using the -- set option or you can edit the settings in the values.yaml file in the Helm chart directly.

The contents of the values.yaml file

```
vms:
    url: "http://my-management-server"

bridge:
    id: "12355b21-5a25-4a1d-b6d2-f6e02c9b95b4"
    name: "EGX Cluster"

description: "Kubernetes cluster running the EGX software stack"
```

```
replicas:
 health: 1
 connector: 1
 streaming: 1
 broker: 1
 proxy: 1
 webservice: 1
general:
 tag: v1.5
 debug: false
  externalIP: "10.10.16.34"
  externalHostname: "my-egx-cluster"
ingress-nginx:
 enabled: true
 controller:
   service:
    externalIPs:
    - "10.10.16.34"
```

The vms section

Parameter	Description
url	Displays the URL of the XProtect management server.

The bridge section

Parameter	Description
id	The unique identifier of the Milestone AI Bridge. The id value identifies Milestone AI Bridge when connecting to the XProtect VMS. Unless you want to run multiple AI bridges, you should not change this value.
name	Displays the name of the Milestone AI Bridge as it appears in the XProtect Management Client
description	Displays the description of the Milestone AI Bridge as it appears in the XProtect Management Client.

The replicas section

The replicas section contains parameters that enable you to scale the number of pods running for each micro service in the cluster. By default just one pod of each service is run.

If a bottleneck occurs as the workload of the Milestone AI Bridge is increased, you can scale the Milestone AI Bridge to overcome this bottleneck by adjusting these numbers.

This is mostly relevant if you are running a cluster with more than one node.

The general section

Parameter	Description
externalHostname	The external facing hostname of the cluster running the Milestone AI Bridge. In a multi node cluster, the externalHostname must be set to the hostname of the load balancer.
debug	Enables or disables running the Milestone AI Bridge in debug mode. The default value is False. Set the parameter to true to run Milestone AI Bridge in debug mode. When running in debug mode, your IVA application will run outside the cluster,

Parameter	Description			
	for example on a developer machine which makes testing and additional debugging easier. In debug mode, all API's of the Milestone AI Bridge will be exposed to the external network directly through the IP address specified in the externalIP parameter. The API's will be available through different ports, including 2181, 9092, 3030, 4000, 4001, 8554, 8555, 9898, 8382 and 8383. These port must not be occupied by other applications or the Milestone AI Bridge will not function as expected.			
	For a production environment, the debug parameter should always be set to false.			
externalIP	The IP address of the Milestone AI Bridge when running in debug mode.			
	Contains encrypted XProtect VMS credentials.			
	For security reasons, you should encrypt the credentials of the Milestone XProtect basic user that is used by the Milestone AI Bridge to log in to the XProtect VMS.			
	If you enter a value for the masterKey parameter directly in the values.yaml file, the credentials will be encrypted at rest.			
masterKey	You can define any value to the masterKey parameter any value as there no set requirements for the number or types of characters.			
	Additionally, you can define a new masterKey parameter value if you forget the current one.			
	To define a new masterKey value			
	1. Enter a new value for the masterKey parameter in the values.yaml file.			
	To implement the update, run the command: helm upgrade <helm-release-name></helm-release-name>			

The ingress-nginx section

The Milestone AI Bridge employs an ingress controller and by default the Helm chart is set up to automatically deploy an NGINX ingress controller during Milestone AI Bridge deployment.

Parameter	Description
ingress- nginx.enabled	Enable or disable the ingress controller for the Milestone AI Bridge. You must configure the controller with the external IP address of the cluster. The controller will only accept incoming network requests sent to this address.
externalIPs	The external IP address of the cluster. If you already have an ingress controller running, you can disable the dependency by setting ingress-nginx.enabled parameter to false.

Configure Milestone AI Bridge analytics topics

Each IVA application contains one or more analytics topics. Analytics topics are used to analyze video sequences for recognizable patterns, for example car license plates, movement, appearance, etc. and to send data back from the IVA application through the Milestone AI Bridge to your XProtect VMS if configured to do so.

By subscribing to an analytics topic, your XProtect VMS can receive data sent from the IVA application and use it in your XProtect VMS for whatever purpose is appropriate for the data received, for example displaying a video sequence or triggering an event.

IVA applications

IVA applications can be created as self-registering or IVA applications that are not self-registering.

Self-registering IVA applications

Self-registering IVA applications have connection details embedded in the initialization of the IVA application itself and do not need to be manually provided, for example in the register. GraphQL file.

Self-registering IVA applications will register the application and all its topics and their configuration settings whenever the application itself is started.

IVA applications that are not self-registering

IVA applications that are not self-registering will require the processing server is started or restarted to register the application and all its topics and their configuration settings. The register.GraphQL file must be modified to include the registration for the IVA application in question. When the processing server is started or restarted, the register.GraphQL file will be read and all IVA applications correctly defined in the register.GraphQL file will registered.

This is especially relevant when changes are made to the configuration settings of the topics in already registered IVA applications.

Editing IVA application topic settings

The only way you can change the configuration settings of topics in an IVA application that is not self-registering is to edit the register. GraphQL file. Since the register. GraphQL file is only read when the processing server starts up, the processing server must be restarted to deploy the new topic configuration.

A self-registering IVA application will register any changes made to its topic configuration when the IVA application itself is started. This way, you will not need to restart the processing server if all you have done is edit a few topic configurations in the IVA applications.

Self-registering IVA application characteristics

A self-registering IVA application must query the endpoint register with the IVA application configuration data as well as with the unique identifier of the video management system the IVA application wants to register on.

You can obtain the unique identifier of your video management system by requesting the identifier in a GraphQL query.

GraphQL query example of a video management system ID request

```
query {
  about {
    videoManagementSystems {
      id
    }
}
```

The requested video management system ID can then be used to register the IVA application later in the GraphQL query as depicted in the example below.

Example of application of video management system ID in a GraphQL query

```
mutation {
   register(
   input: {
    id: "<The vms id obtained from the about query>"
```

```
apps: {
        id: "<An app id assigned by the app developer>"
        url: "<An url to the app webservice for example>"
       name: "<App name>"
        description: "<App description>"
        version: "<App version>"
       manufacturer: {
         id: "<Unique manufacturer id assigned by the app developer>"
          name: "<Manufacturer name>"
        eventTopics:[{
          url: "<Path to topic handler>"
          name: "<Topic name>"
         description: "<Topic description>"
          eventFormat: ANALYTICS_EVENT # there is one format
        } ],
        metadataTopics:[{
         url: "<Path to topic handler>"
          name: "<Topic name>"
          description: "<Topic description>"
          metadataFormat: ONVIF ANALYTICS # ONVIF ANALYTICS or NVIF ANALYTICS
FRAME
          }],
          videoTopics:[{
           url: "<Path to topic handler>"
           name: "<Topic name>"
           description: "<Topic description>"
            videoCodec: H265 # MJPEG, H264 or H265
       } ]
```

```
}
) {
   id
}
```

IVA application registration

When the IVA application is successfully registered, a status code 200 response with the unique identifier of the specified video management system will be displayed. Additionally, the topics of the IVA application are displayed in the Process server tab in XProtect Management Client.



If you do not receive the Status Code 200 response or if the IVA application topics are not displayed correctly, the IVA application may not be registered correctly, or the IVA topics themselves may not be configured correctly.

Editing self-registering IVA application settings

If you need to edit the configuration settings of a self-registering IVA application, including any topic configuration settings, you should edit the relevant sections of the GraphQL query for the IVA application instead of the register. GraphQL file.



Manufacturer ID and **Version information** (see below) are not mandatory when creating self-registering IVA applications but will be displayed if defined.

Other ways of editing IVA application settings

Some IVA applications utilize their own configuration file which can be edited directly and some IVA applications contain internal configuration settings that are edited from within the IVA application.

For these IVA applications, you must update the IVA and/or topic configurations in the relevant places instead of the GraphQL query for the IVA application or the register. GraphQL file.

Adding and configuring Analytics topics

Milestone AI Bridge and its default IVA applications do not contain any pre-configured analytics topics, as topic configuration will depend on the IVA application itself and the analytics topics the application contains as well as the needs and requirements of your organization.

The register.graphql file

You can add and configure analytics topics to the IVA by modifying the register.graphql file found inside the Milestone AI Bridge Helm Chart if you have deployed Milestone AI Bridge using Helm charts or inside the **config** folder, if you have deployed Milestone AI Bridge using Docker Compose.

You can also override the content of the register.graphql file by using the --set-file option during the deployment of the Milestone AI Bridge.

IVA application topic configurations are saved in the register.graphql file. The register.graphql file is read during initialization, while the init container is still running.

The file format of the register.graphql file is equivalent to what the register mutation of the GraphQL interface uses as input.

Traffic analysis topic configuration file example

The analytics topic configuration file displayed below defines an IVA application for analyzing traffic. The IVA application uses the WebRTC feed from the XProtect Management Client to detect cars that are speeding, traffic jams, and cars driving in the wrong direction.

Sample register.graphql file

```
{
  url: "${VMS_URL}"
  username: "${VMS_USER}"
  password: "${VMS_PASS}"
  scope: ""
  zone: []
  apps: [ {
    id: "28a6bc9a-0833-46c6-958e-19da4ee6d9e5"
    name: "Traffic analysis"
  version: "1.0.0"
  manufacturer: {
    id: "6806b178-085b-486e-a03b-1f9d8abec6f5"
    name: "Milestone Systems A/S"
  }
  description: "Analyze traffic flow and detect unusual patterns"
  eventTopics: [ {
```

```
name: "speeding"
   description: "Speeding detection"
   eventFormat: ANALYTICS EVENT
 }, {
   name: "trafficjam"
   description: "Traffic jam detection"
   eventFormat: ANALYTICS EVENT
 }, {
   name: "wrongway"
   description: "Wrong-way driving detection"
   eventFormat: ANALYTICS_EVENT
 } ],
 metadataTopics: [ {
   name: "vehicles"
   description: "Detected and tracked cars"
   metadataFormat: ONVIF ANALYTICS
 } ],
 videoTopics: [ {
   name: "anonymized"
   description: "Video with blurred license plates"
   videoCodec: H264
 } ]
} ]
```

Zone and Scope

The zone and scope parameters can be used to specify which cameras the Milestone AI Bridge application can communicate with. If you specify a recording server from your XProtect VMS in the zone parameter, the Milestone AI Bridge application will only communicate with cameras on that specific recording server and if you can specify a camera group from your XProtect VMS in the scope parameter, the Milestone AI Bridge application will only communicate with cameras assigned to that specific camera group.

You can combine the zone and scope parameters to easier single out the cameras for video analysis and in that way reduce the data usage and network load. This is especially helpful on installations with many cameras.

The scope and zone parameters are both empty in this example, which means video analysis can be run on all cameras on all recordings servers.

Manufacturer ID and name

The manufacturer parameters identify the creators of an IVA application in the Installed Integration Insights (III) from Milestone. The manufacturer is registered by identification (manufacturer ID) and name (manufacturer name) and the IVA application version is also noted in the version setting.

The "speeding", "trafficjam" and "wrongway" topics

To notify the XProtect VMS about these detections, an event topic is set up for each of these occurrences named "speeding", "trafficjam" and "wrongway" respectively.

The "vehicles" metadata topic

A metadata topic named "vehicles" has also been configured. A metadata topic is a topic that allows you to send frame-based metadata back into your XProtect VMS.

For each video frame (or a subset of video frames), you can associate a metadata frame describing the detected objects in that video frame, including bounding box information and other relevant properties (e.g. color, speed and class).

Your XProtect VMS can use this to overlay information on the video, and the overlay also enables the video to be searched (e.g. searching for all the red cars).

The "anonymized" video topic

Finally, a video topic has been configured with the name "anonymized". Through this topic, the IVA application can send video back into your XProtect VMS.

The IVA application can be configured to send the original video back to your XProtect VMS, with all license plates blurred and thereby helping to anonymize the video. Your XProtect VMS can then record and manage the anonymized video, just like any other video coming from a camera.

Use your own topics configuration file during deployment of Milestone AI Bridge

You can save your topic configuration file as a local file with the extension .graphql and then use it to deploy the Milestone AI Bridge by adding following option to the deployment terminal command:

```
>--set-file register=<name-of-your-register.graphql>
```

where <name-of-your-register.graphql> is the name of your locally saved topics configuration file.

Topics and XProtect Management Client

The configured topics will be displayed in the XProtect Management Client on the Processing Server node and can be subscribed to through the XProtect Management Client.

If the IVA application contains a web interface that is exposed in the XProtect Management Client, you can perform additional configuration of the topic through the web interface from XProtect Management Client.

Verifying Milestone AI Bridge is running on an EGX machine

After deploying the Milestone AI Bridge, you can verify all pods are running as expected by opening a terminal and running the following command

kubectl get pods

The output of the command will resemble the example below.

Your installation may contain additional pods running in your cluster, but the ones displayed below should be listed.

POD	READY	STATUS	RESTARTS	AGE
aib-aibridge-broker-ccc86479-676mc	1/1	Running	0	13m
aib-aibridge-connector-8c5b9dbf7-jdjcd	1/1	Running	0	13m
aib-aibridge-fuseki-dbb789678-s5nv5	1/1	Running	0	13m
aib-aibridge-health-58bf7fbcb7-4c8xj	1/1	Running	0	13m
aib-aibridge-kafka-broker-77cd764b4f-fh4ms	1/1	Running	0	13m
aib-aibridge-kafka-zookeeper-876bfdc66-jmt4s	1/1	Running	0	13m
aib-aibridge-proxy-7bd9d9d59-9hpdj	1/1	Running	0	13m
aib-aibridge-streaming-8d75885d9-qqf9c	1/1	Running	0	13m
aib-aibridge-webservice-564d7dbc68-cwfrv	1/1	Running	0	13m

If you see aibridge-init-xxxxx pod running, the Milestone AI Bridge is still initializing.

If the aibridge-init-xxxxx pod does not complete within a couple of minutes, you can check the log file of the pod by opening a terminal and running the following command:

kubectl logs aib-aibridge-init-<xxxxx>

where <xxxxx> in the pod name will be different for every deployment.

Securing the Milestone AI Bridge connection

You can employ TLS encryption to help secure the connections between your XProtect installation and Milestone AI Bridge but before you can use TLS encryption, you will first have to enable TLS encryption for all communication in XProtect.

The Milestone Server Configurator is used to enable TLS encryption and to select the server certificates.

For more information, see the https://doc.milestonesys.com/2024r1/en-US/portal/htm/chapter-pagecertificates-guide.htm.

Server certificates are issued by a Certificate Authority (CA). This can be an externally trusted certificate authority, or you can act as your own certificate authority by using a self-signed CA certificate.

In the following the certificate authority is referred to as the VMS CA and the actual CA certificate in question is referred to as the VMS CA certificate.

Streaming container security considerations

For improved compliance with defined user permissions in the XProtect VMS, user oauth tokens assigned to video sent from the XProtect VMS to the IVA application should also be assigned to snapshot or webRTC feeds forwarded by the IVA application back into the XProtect VMS.

For production environments, IVA application developers should always set the enforce-oauth parameter in the AI Bridge Streaming (aibridge-streaming) container to true - on docker-compose or helm chart. If the enforce-oauth parameter is set to false in a production environment, the oauth token of the Milestone XProtect basic user defined when installing the Milestone AI Bridge is used as a token. This means that snapshots or webRTC feeds from the IVA application may be available for Milestone XProtect users that otherwise do not have permission to this data.

For test purposes, IVA application developers can set the **enforce-oauth** parameter to **false** to facilitate testing results unless security testing is being performed.



The **enforce-oauth** parameter is located in the docker-compose.yml file.

Create a Kubernetes ConfigMap object

To register the VMS CA certificate as trusted by the Milestone AI Bridge, you must create a Kubernetes ConfigMap object by opening a terminal and running the following command:

```
kubectl create configmap vms-authority \
--from-file=ca.crt=vms-authority.crt
```

The file vms-authority.crt must contain the VMS CA certificate in PEM format.



If you deploy the Milestone AI Bridge in a namespace, then the ConfigMap object must also be created in the same namespace.



All certificates must use the PEM format and must be named with the .crt file extension. For more information, see Ubuntu manual - certificates

Assign server certificate to Milestone AI Bridge

Milestone AI Bridge itself also acts as a server towards your XProtect installation and thus must have a server certificate issued for it by the VMS CA.

This server certificate and its associated private key must be added as a Kubernetes Secret object by opening a terminal and running the following command:

```
kubectl create secret tls server-tls \
--cert=server.crt \
--key=server.key
```

Here, server.crt and server.key are the issued server certificate and its associated private key respectively, both in PEM format and with the .crt file name extension.



You deploy AI Milestone AI Bridge in a namespace, then the secret object must also be created in the same namespace.

You can now use TLS encryption for all connections between your XProtect installation and the Milestone AI Bridge by using the HTTPS scheme in the URL of the XProtect management server, see the example below.

Example of terminal command

```
helm install aib aibridge-.tgz \
--set vms.url=https://my-management-server \
```

Installing on an Ubuntu machine

Install Milestone AI Bridge on an Ubuntu server

In addition to deploying Milestone AI Bridge on an EGX System by using the Milestone AI Bridge Helm chart, you can also deploy Milestone AI Bridge on an Ubuntu 22.04.1 Long-term support (LTS) server using Docker Compose.

Log in to the NGC portal

You must log in to the NGC portal using your NGC API key if you want to be able to access the Milestone AI Bridge components in the NGC container registry.

To log in to the NGC container registry

On your machine, open a terminal and enter the following command:

```
docker login nvcr.io
```

When prompted for your user name, enter the following:

```
$oauthtoken
```

The \$oauthtoken username is a special username that indicates that you will authenticate with an API key and not a user name and password.

When prompted for your password, enter your NGC API key as shown in the following example

```
Username: $oauthtoken
Password: <your-API-key>
```

where <your-api-key> is your API key from the NGC portal.

The Ubuntu resource file

Once you have logged in to the NGC portal, you can access the Docker Compose resource files in Private registry > Resources. Click Milestone AI Bridge Compose Deployment and on the File Browser page, select the relevant Milestone AI Bridge version to download.

The zipped resource file is named aibridge_compoase_deployment.zip.

The zipped resource file contains all the resources required to deploy Milestone AI Bridge on an Ubuntu 22.04.1 server using Docker Compose.

The zipped resource file consists of the following resource files:

Folder	Sub- folder	Files
certs	tls-ca	vms-authority.crt
certs	tls server	server.crtserver.key
config		register.graphql
		.envdocker-compose.ymldocker-compose-production.yml



These guidelines are aligned with the Ubuntu 22.04.1 LTS server but the basics can be applied to other Linux distributions as well as other versions of Ubuntu, although the specific processes might differ. Milestone recommends using Ubuntu 22.04.1 LTS server.

Install Docker and Docker Compose

On your Ubuntu server, open a terminal and run the following command to install Docker:

```
sudo apt install -y curl; \
curl -fsSL https://download.docker.com/linux/ubuntu/gpg | sudo apt-key add -; \
repo="https://download.docker.com/linux/ubuntu"; \
sudo add-apt-repository "deb [arch=amd64] ${repo} $(lsb_release -cs) stable"; \
sudo apt update; \
sudo apt install -y docker-ce; \
sudo gpasswd -a $USER docker
```

After you have installed Docker, you must install Docker Compose by running the following commands in the terminal:

```
base="https://github.com/docker/compose/releases/download/v2.16.0"; \
```

```
file="docker-compose-$(uname -s)-$(uname -m)"; \
sudo curl -L ${base}/${file} -o /usr/local/bin/docker-compose; \
sudo chmod +x /usr/local/bin/docker-compose
```

Install Lazydocker (optional)

You can also install the Lazydocker tool. Lazydocker is a tool with a terminal UI for both docker and docker-compose that can help you keep track of all the running containers.

On your Ubuntu server, open a terminal and run the following command to install Lazydocker:

```
base="https://github.com/jesseduffield/lazydocker/releases/download/v0.20.0"; \
file="lazydocker_0.20.0_Linux_x86_64.tar.gz"; \
wget ${base}/${file}; \
sudo tar -zxvf ${file} -o -C /usr/local/bin lazydocker; \
rm ${file}
```

When you have installed Lazydocker, you must reboot your Ubuntu machine by running the following command in the terminal:

```
sudo reboot
```

LazyDocker can only be accessed from the processing server.

Install Portainer (optional)

You can also install Portainer if you want a more visually-based method of managing your containers.

Portainer is an open-source GUI-based container management tool and web application for Docker, Docker Swarm, Kubernetes and Azure ACI. As a Docker containerized web application, Portainer can be accessed from other machines, including XProtect Management Client and can be installed in a container in a Linux or Windows environment with Windows Containers.

Portainer licenses

The Portainer application is available in two versions: Portainer BE (Business Edition) and Portainer CE (Community Edition). Both Portainer versions require licenses but the first 5 nodes are free of charge. Milestone AI Bridge only uses 1 node.

Installing Portainer

The installation procedures for installing Portainer will differ by Portainer version, container application utilized and the environment you want to install the Portainer containers on. You can refer to the Portainer documentation for specific details regarding prerequisites, system requirements, security, and installation procedures.

Configure your DNS infrastructure

Your DNS infrastructure must be configured correctly for Milestone AI Bridge communication.

When configuring your DNS, the following things must be kept in mind:

- The machine running the Milestone AI Bridge (typically the Ubuntu machine) must be able to access all XProtect machines using machine hostnames only (no IP addresses).
- All machines running XProtect must be able to access the Milestone AI Bridge machine using the Milestone AI Bridge machine hostname and not just its IP address.

Configure the XProtect Management Client machine

You must configure the XProtect Management Client to communicate with the processing server through the Milestone AI Bridge.



If you have not yet installed the Milestone XProtect Processing Server Admin Plugin on your XProtect Management Client machine, you should do so now. See Install the Milestone XProtect Processing Server Admin Plugin on page 23 for more information.

To configure your XProtect Management Client for communication with the processing server you must also create an XProtect basic user and assign the new basic user the administrator role.

See Create a basic user for Milestone AI Bridge.

Deploy Milestone AI Bridge on an Ubuntu server

To deploy Milestone AI Bridge on an Ubuntu server, you must retrieve Milestone AI Bridge images from the NGC container registry and then deploy the Milestone AI Bridge.

When you have deployed Milestone AI Bridge, you can check the deployment status to see how the deployment has progressed.

As an option, you can also use Lazydocker to monitor the status of the deployment.

Retrieve Milestone AI Bridge containers

To retrieve the Milestone AI Bridge container images from the NGC container registry, navigate to the folder containing the docker-compose.yml file and open a terminal on your Ubuntu server and run the following command: docker-compose pull

If the command executes successfully, results similar to the example below will be displayed in the terminal. The output for pulling the individual layers is not displayed.

```
[+] Running 10/10

# aibridge-streaming Pulled

# aibridge-kafka-broker Pulled

# aibridge-init Pulled

# aibridge-health Pulled

# aibridge-fuseki Pulled

# aibridge-connector Pulled

# aibridge-broker Pulled

# aibridge-proxy Pulled

# aibridge-kafka-zookeeper Pulled

# aibridge-webservice Pulled
```

Deploy the Milestone AI Bridge

When you have pulled the resources, you can deploy the Milestone AI Bridge by opening a terminal on your Ubuntu server and running the following command (replacing the values in the brackets <...> with your actual values).

```
EXTERNAL_IP=<ip-address-of-aibridge> \

EXTERNAL_HOSTNAME=<hostname-of-aibridge> \

VMS_URL=<url-of-xprotect-management-server> \

VMS_USER=<user-name-of-basic-user-in-xprotect> \

VMS_PASS=<password-of-basic-user-in-xprotect> \

MASTER_KEY=<Master key used to encrypt VMS sensitive info> \

docker-compose up -d
```

Here, the default values of the EXTERNAL_IP, EXTERNAL_HOSTNAME, VMS_URL, VMS_USER and VMS_PASS variables in the .env file are overridden by the values in the command lines.

When the command executes successfully, results similar to the output below will be displayed in the terminal.

```
[+] Running 11/11

# Network ngc_default Created

# Container ngc-aibridge-fuseki-1 Started

# Container ngc-aibridge-kafka-zookeeper-1 Started

# Container ngc-aibridge-init-1 Started

# Container ngc-aibridge-health-1 Started

# Container ngc-aibridge-kafka-broker-1 Started

# Container ngc-aibridge-connector-1 Started

# Container ngc-aibridge-proxy-1 Started

# Container ngc-aibridge-streaming-1 Started

# Container ngc-aibridge-webservice-1 Started

# Container ngc-aibridge-webservice-1 Started

# Container ngc-aibridge-broker-1 Started

# Container ngc-aibridge-broker-1 Started
```

Check deployment status

After you have set the values of the variables, you can check the status of the deployment by opening a terminal on your Ubuntu server and running the following command: docker-compose ps.

This command will list each of the containers and their status.

The init container should stop within a minute or two with an exit value of 0, as displayed below.

NAME	COMMAND	SERVICE	STATUS
ngc-aibridge-broker-1	"./broker-brokersa"	aibridge-broker	running
ngc-aibridge-connector-1	"./connector-broker"	aibridge-connector	running
ngc-aibridge-fuseki-1	"./entrypoint.shu"	aibridge-fuseki	running

ngc-aibridge-health-1	"./health-port-numb"	aibridge-health	running
ngc-aibridge-init-1	"./init-ontology-fi"	aibridge-init	exited(0)
ngc-aibridge-kafka-broker-1	"start-kafka.sh"	aibridge-kafka-broker	running
ngc-aibridge-kafka-zookeeper-1	"/bin/sh-c'/usr/sb"	aibridge-kafka-zookeeper	running
ngc-aibridge-proxy-1	"./proxy-sparql-que"	aibridge-proxy	running
ngc-aibridge-streaming-1	"./streaming-rtsp-p"	aibridge-streaming	running
ngc-aibridge-webservice-1	"nodeappdocument"	aibridge-webservice	running

Using LazyDocker

You can also run lazydocker from the folder containing the docker-compose.yml file to open a user interface that will help you to monitor the status of the deployment. Lazydocker is an open-source terminal interface for managing Docker environments and enables you to inspect Docker objects without using terminal commands.

In the Lazydocker user interface, you can see the log output of each container, among other things.

The image below is an example of a successfully completed init container's log output.

```
-Standalone Containers-
Images
vcr.io/isv-milestone/partners/aibridge-streaming
local 0071d7b7beccc08e0527cee851e2abb6f7ed56d8b57f85815
```

Accessing the Milestone AI Bridge Reference Manual

When everything is up and running, you should be able to access the Milestone AI Bridge Reference Manual on your Ubuntu server by navigating your browser to the following URL: http://<hostname-of-aibridge>:4000.

Deploying in a production environment on an Ubuntu server

The docker-compose.yml file facilitates debugging and experimenting with the Milestone AI Bridge, because all the services are exposed to the host machine directly. In a production environment, you would not want to expose all these services and you can use the docker-compose-production.yml file instead.

The docker-compose-production.yml file is a modified compose file that only exposes services that are absolutely required by creating an 'internal network'. In the 'internal network', containers can connect to containers by using their own container name.

To access the internal network services from your application, you can:

- Extend the compose file to also deploy your own containers
- · Connect to the network defined by the Milestone AI Bridge deployment in your own docker-compose file

The default name of the internal network is ngc_default and can be accessed from another compose deployment by adding the following section to your own docker-compose file.

```
networks:

default:

external: true

name: ngc_default
```

For more information, see the Docker Compose documentation https://docs.docker.com/compose/ (external link)

Configure Milestone AI Bridge on an Ubuntu server

After deploying Milestone AI Bridge on your Ubuntu server, you can configure the Milestone AI Bridge by editing the .env file. The .env file contains environment parameters which are used inside the docker-compose.yml file.

The default settings of the Milestone AI Bridge are also specified in the .env file.

The .env file defines the following environment parameters:

```
# The version of the AI Bridge to run

VERSION="v"

# How the AI Bridge will identify itself in XProtect

BRIDGE_ID="12355b21-5a25-4a1d-b6d2-f6e02c9b95b4"

BRIDGE_NAME="AI Bridge"
```

```
# XProtect endpoint and credentials

VMS_URL="http://my-management-server"

VMS_USER="my-username"

VMS_PASS="my-password"

#Macro to encrypt XProtect VMS.credentials

MASTER_KEY = "<MASTER_KEY>"

# Encrypt communication with XProtect using TLS (uncomment both lines to enable)

#TLS_ENABLED="true"

#TLS_SCHEME="https"

# External IP address and hostname through which the AI Bridge services can be reached

EXTERNAL_IP="127.0.0.1"

EXTERNAL_IP="127.0.0.1"
```

Description

The VERSION parameters

The VERSION parameter defines the version of the Milestone AI Bridge to pull and deploy from the NGC container registry.

The BRIDGE parameters

The BRIDGE_ID parameter is a unique id (UUID) that identifies Milestone AI Bridge when connecting to the XProtect VMS.. Do not change this parameter value unless you want to run more than one AI bridge.

The name (VMS_NAME) and description (VMS_DESCRIPTION) parameters define the display strings that you will see in XProtect Management Client for this specific Milestone AI Bridge.

The VMS.parameters

With the parameter prefixed with VMS_, you can define how to connect to the XProtect VMS.by providing the URL of the management server (VMS_URL) and the user name (VMS_USER) and password (VMS_PASS) of a basic user configured in XProtect.

See Create a basic user for Milestone AI Bridge for more details about how to create a basic XProtect user and how to assign access rights required for the Milestone AI Bridge to work.

The MASTER-KEY parameter

The MASTER-KEY is used to encrypt the XProtect VMS.credentials. For security reasons, it is strongly advised to encrypt the credentials of the XProtect basic user that you use in Milestone AI Bridge for logging into your XProtect VMS..

From the command line, set a value to the MASTER-KEY parameter in the .env file, as described above to encrypt the credentials at rest.

For security reasons, do not save the credentials in the .env file. You should only use the command line to pass the credentials. You can assign any value to the MASTER-KEY parameter. There are no requirements for the number or types of characters for the Master-KEY.

For more information, see Deploy Milestone AI Bridge on an Ubuntu server on page 54

If you forget the MASTER-KEY value

If you forget the current MASTER-KEY value, you can set a new value to the MASTER-KEY.

To set a new MASTER-KEY value

- 1. Stop all containers by running the command in the terminal: docker-compose down
- 2. In the .env file, enter a new value for the MASTER-KEY macro.
- 3. Start all containers by running the command in the terminal: docker-compose up -d

The TLS parameters

The two parameters with TLS_ are used when TLS encryption is needed.

For more information, see Securing the Milestone AI Bridge connection on an Ubuntu server on page 68

The EXTERNAL_ parameters

You can specify the IP address and the DNS hostname of the machine running the Milestone AI Bridge in the EXTERNAL_IP and EXTERNAL_HOSTNAME macros respectively.

Set default parameter values

You must set the default values of the following parameters before deploying the Milestone AI Bridge.

- VMS_URL
- VMS_USER
- VMS_PASS
- EXTERNAL_IP
- EXTERNAL_HOSTNAME

You can either manually update the parameters in the .env file directly or override the settings on the command line, as described in Deploy Milestone AI Bridge on an Ubuntu server on page 54.

Configure Milestone AI Bridge analytics topics

Each IVA application contains one or more analytics topics. Analytics topics are used to analyze video sequences for recognizable patterns, for example car license plates, movement, appearance, etc. and to send data back from the IVA application through the Milestone AI Bridge to your XProtect VMS if configured to do so.

By subscribing to an analytics topic, your XProtect VMS can receive data sent from the IVA application and use it in your XProtect VMS for whatever purpose is appropriate for the data received, for example displaying a video sequence or triggering an event.

IVA applications

IVA applications can be created as self-registering or IVA applications that are not self-registering.

Self-registering IVA applications

Self-registering IVA applications have connection details embedded in the initialization of the IVA application itself and do not need to be manually provided, for example in the register. GraphQL file.

Self-registering IVA applications will register the application and all its topics and their configuration settings whenever the application itself is started.

IVA applications that are not self-registering

IVA applications that are not self-registering will require the processing server is started or restarted to register the application and all its topics and their configuration settings. The register.GraphQL file must be modified to include the registration for the IVA application in question. When the processing server is started or restarted, the register.GraphQL file will be read and all IVA applications correctly defined in the register.GraphQL file will registered.

This is especially relevant when changes are made to the configuration settings of the topics in already registered IVA applications.

Editing IVA application topic settings

The only way you can change the configuration settings of topics in an IVA application that is not self-registering is to edit the register. GraphQL file. Since the register. GraphQL file is only read when the processing server starts up, the processing server must be restarted to deploy the new topic configuration.

A self-registering IVA application will register any changes made to its topic configuration when the IVA application itself is started. This way, you will not need to restart the processing server if all you have done is edit a few topic configurations in the IVA applications.

Self-registering IVA application characteristics

A self-registering IVA application must query the endpoint register with the IVA application configuration data as well as with the unique identifier of the video management system the IVA application wants to register on.

You can obtain the unique identifier of your video management system by requesting the identifier in a GraphQL query.

GraphQL query example of a video management system ID request

```
query {
  about {
    videoManagementSystems {
      id
    }
}
```

The requested video management system ID can then be used to register the IVA application later in the GraphQL query as depicted in the example below.

Example of application of video management system ID in a GraphQL query

```
mutation {
  register(
   input: {
    id: "<The vms id obtained from the about query>"
     apps: {
     id: "<An app id assigned by the app developer>"
     url: "<An url to the app webservice for example>"
```

```
name: "<App name>"
        description: "<App description>"
        version: "<App version>"
       manufacturer: {
         id: "<Unique manufacturer id assigned by the app developer>"
         name: "<Manufacturer name>"
       eventTopics:[{
         url: "<Path to topic handler>"
         name: "<Topic name>"
          description: "<Topic description>"
          eventFormat: ANALYTICS_EVENT # there is one format
        }],
       metadataTopics:[{
         url: "<Path to topic handler>"
          name: "<Topic name>"
          description: "<Topic description>"
         metadataFormat: ONVIF_ANALYTICS # ONVIF_ANALYTICS or NVIF_ANALYTICS_
FRAME
          }],
          videoTopics:[{
           url: "<Path to topic handler>"
           name: "<Topic name>"
           description: "<Topic description>"
           videoCodec: H265 # MJPEG, H264 or H265
       } ]
     }
    }
  ) {
     id
```

```
}
```

IVA application registration

When the IVA application is successfully registered, a status code 200 response with the unique identifier of the specified video management system will be displayed. Additionally, the topics of the IVA application are displayed in the Process server tab in XProtect Management Client.



If you do not receive the Status Code 200 response or if the IVA application topics are not displayed correctly, the IVA application may not be registered correctly, or the IVA topics themselves may not be configured correctly.

Editing self-registering IVA application settings

If you need to edit the configuration settings of a self-registering IVA application, including any topic configuration settings, you should edit the relevant sections of the GraphQL query for the IVA application instead of the register. GraphQL file.



Manufacturer ID and **Version information** (see below) are not mandatory when creating self-registering IVA applications but will be displayed if defined.

Other ways of editing IVA application settings

Some IVA applications utilize their own configuration file which can be edited directly and some IVA applications contain internal configuration settings that are edited from within the IVA application.

For these IVA applications, you must update the IVA and/or topic configurations in the relevant places instead of the GraphQL query for the IVA application or the register. GraphQL file.

Adding and configuring Analytics topics

Milestone AI Bridge and its default IVA applications do not contain any pre-configured analytics topics, as topic configuration will depend on the IVA application itself and the analytics topics the application contains as well as the needs and requirements of your organization.

The register.graphql file

You can add and configure analytics topics to the IVA by modifying the register.graphql file found inside the Milestone AI Bridge Helm Chart if you have deployed Milestone AI Bridge using Helm charts or inside the **config** folder, if you have deployed Milestone AI Bridge using Docker Compose.

You can also override the content of the register.graphql file by using the --set-file option during the deployment of the Milestone AI Bridge.

IVA application topic configurations are saved in the register.graphql file. The register.graphql file is read during initialization, while the init container is still running.

The file format of the register.graphql file is equivalent to what the register mutation of the GraphQL interface uses as input.

Traffic analysis topic configuration file example

The analytics topic configuration file displayed below defines an IVA application for analyzing traffic. The IVA application uses the WebRTC feed from the XProtect Management Client to detect cars that are speeding, traffic jams, and cars driving in the wrong direction.

Sample register.graphql file

```
url: "${VMS_URL}"
username: "${VMS_USER}"
password: "${VMS PASS}"
scope: ""
zone: []
apps: [ {
  id: "28a6bc9a-0833-46c6-958e-19da4ee6d9e5"
  name: "Traffic analysis"
  version: "1.0.0"
  manufacturer: {
  id: "6806b178-085b-486e-a03b-1f9d8abec6f5"
   name: "Milestone Systems A/S"
  description: "Analyze traffic flow and detect unusual patterns"
  eventTopics: [ {
    name: "speeding"
    description: "Speeding detection"
    eventFormat: ANALYTICS EVENT
```

```
}, {
   name: "trafficjam"
   description: "Traffic jam detection"
   eventFormat: ANALYTICS EVENT
   name: "wrongway"
   description: "Wrong-way driving detection"
   eventFormat: ANALYTICS EVENT
  } ],
 metadataTopics: [ {
   name: "vehicles"
   description: "Detected and tracked cars"
   metadataFormat: ONVIF_ANALYTICS
 } ],
 videoTopics: [ {
   name: "anonymized"
   description: "Video with blurred license plates"
   videoCodec: H264
 } ]
} ]
```

Zone and Scope

The zone and scope parameters can be used to specify which cameras the Milestone AI Bridge application can communicate with. If you specify a recording server from your XProtect VMS in the zone parameter, the Milestone AI Bridge application will only communicate with cameras on that specific recording server and if you can specify a camera group from your XProtect VMS in the scope parameter, the Milestone AI Bridge application will only communicate with cameras assigned to that specific camera group.

You can combine the zone and scope parameters to easier single out the cameras for video analysis and in that way reduce the data usage and network load. This is especially helpful on installations with many cameras.

The scope and zone parameters are both empty in this example, which means video analysis can be run on all cameras on all recordings servers.

Manufacturer ID and name

The manufacturer parameters identify the creators of an IVA application in the Installed Integration Insights (III) from Milestone. The manufacturer is registered by identification (manufacturer ID) and name (manufacturer name) and the IVA application version is also noted in the version setting.

The "speeding", "trafficjam" and "wrongway" topics

To notify the XProtect VMS about these detections, an event topic is set up for each of these occurrences named "speeding", "trafficjam" and "wrongway" respectively.

The "vehicles" metadata topic

A metadata topic named "vehicles" has also been configured. A metadata topic is a topic that allows you to send frame-based metadata back into your XProtect VMS.

For each video frame (or a subset of video frames), you can associate a metadata frame describing the detected objects in that video frame, including bounding box information and other relevant properties (e.g. color, speed and class).

Your XProtect VMS can use this to overlay information on the video, and the overlay also enables the video to be searched (e.g. searching for all the red cars).

The "anonymized" video topic

Finally, a video topic has been configured with the name "anonymized". Through this topic, the IVA application can send video back into your XProtect VMS.

The IVA application can be configured to send the original video back to your XProtect VMS, with all license plates blurred and thereby helping to anonymize the video. Your XProtect VMS can then record and manage the anonymized video, just like any other video coming from a camera.

Use your own topics configuration file during deployment of Milestone AI Bridge

You can save your topic configuration file as a local file with the extension .graphql and then use it to deploy the Milestone AI Bridge by adding following option to the deployment terminal command:

```
>--set-file register=<name-of-your-register.graphql>
```

where <name-of-your-register.graphql> is the name of your locally saved topics configuration file.

Topics and XProtect Management Client

The configured topics will be displayed in the XProtect Management Client on the **Processing Server** node and can be subscribed to through the XProtect Management Client.

If the IVA application contains a web interface that is exposed in the XProtect Management Client, you can perform additional configuration of the topic through the web interface from XProtect Management Client.

Securing the Milestone AI Bridge connection on an Ubuntu server

You can employ TLS encryption to help secure the connections between your XProtect installation and Milestone AI Bridge but before you can use TLS encryption, you will first have to enable TLS encryption for all communication in XProtect.

The Milestone Server Configurator is used to enable TLS encryption and to select the server certificates.

For more information, see the https://doc.milestonesys.com/2024r1/en-US/portal/htm/chapter-page-certificates-guide.htm.

Server certificates are issued by a Certificate Authority (CA). This can be an externally trusted certificate authority, or you can act as your own certificate authority by using a self-signed CA certificate.

In the following the certificate authority is referred to as the VMS CA and the actual CA certificate in question is referred to as the VMS CA certificate.

The zipped resource file for installing Milestone AI Bridge on an Ubuntu server contains a certs folder which contains dummy certification files. These files (vms-authority.crt, server.crt and server.key) must be replaced with your real certification files.

For more information on the Ubuntu resource file, see The Ubuntu resource file on page 51

The vms-authority.crt certification file in the tls-ca folder must be replaced with the VMS CA certificate to allow the Milestone AI Bridge to validate its connection to a trusted XProtect server.

The Milestone AI Bridge itself acts as a server towards XProtect and therefore must also have a server certificate issued for it by the VMS CA. This server certificate and its associated private key must be stored in the two server.crt and server.key files in the tls-server folder.



All certificates must use the PEM format and must be named with the .crt file extension. For more information, see <u>Ubuntu manual</u> - <u>certificates</u>

Once you have replaced the dummy certificate files with your own real certificates, you can enable TLS encryption for all connections between XProtect and the Milestone AI Bridge.

To enable TLS encryption

You can edit the .env file by using the HTTPS scheme in the URL of the XProtect management server and remove the comment character (#) from the two macros prefixed with TLS_.

```
# XProtect endpoint and credentials
VMS URL="https://my-management-server"
```

```
# Secure services called by XProtect with TLS (uncomment both lines to disable)
TLS ENABLED="true"
TLS_SCHEME="https"
```

For more information about the system communication and data flow in XProtect scheme, see System communication and data flow

Streaming container security considerations

For improved compliance with defined user permissions in the XProtect VMS, user oauth tokens assigned to video sent from the XProtect VMS to the IVA application should also be assigned to snapshot or webRTC feeds forwarded by the IVA application back into the XProtect VMS.

For production environments, IVA application developers should always set the enforce-oauth parameter in the AI Bridge Streaming (aibridge-streaming) container to true - on docker-compose or helm chart. If the enforce-oauth parameter is set to false in a production environment, the oauth token of the Milestone XProtect basic user defined when installing the Milestone AI Bridge is used as a token. This means that snapshots or webRTC feeds from the IVA application may be available for Milestone XProtect users that otherwise do not have permission to this data.

For test purposes, IVA application developers can set the **enforce-oauth** parameter to **false** to facilitate testing results unless security testing is being performed.



The **enforce-oauth** parameter is located in the docker-compose.yml file.

Troubleshooting

Log files

Separate log files are created for each Milestone AI Bridge container during operations and are mounted in volumes on the host machine in the /var/log/aib/[container-name] folder. For example, the log file for the Milestone AI Bridge Webservice container (webservice.log) is in the /var/log/aib/aibridge-webservice folder.

You must have administrator privileges for the Docker file system to access the log files directly.

Log file retention

You can use the log-max-backups, log-max-size, and log-max-age log parameters described below to create an impromptu retention policy for your log files.

Whenever a log file exceeds the value defined for the log-max-size parameter, a new log file is created with the same name and the old log file is compressed into a .zip file and renamed with the year, month, and day suffix (YYYY-MM-DD).

For example, the **webservice.log** file is renamed to **webservice_YYYY_MM_DD.zip**, where YYYY is the current year, MM is the current month, and DD is the day the compressed log file is created. A new webservice.log file is also created to contain new incoming log messages.

A compressed log file is automatically deleted when its age exceeds the limit defined in log-max-age log parameter or whenever the number of compressed log files exceeds the limit defined in the log-max-backups parameter.

If you want to archive your compressed log files for longer than the values in the log parameters have defined, you must move them to another location before the log-max-age or log-max-backups parameter values are exceeded and the compressed log files are deleted.

Log parameters

Four optional log parameters are available and used to specify the size, permitted number, retention period, and logging level of all log files. The log file parameters are defined in the docker-compose or helm chart files, depending on which container management application you use: Docker Compose or Kubernetes.

Because these log parameters are optional, they are not included in the distributed files by default but can be manually added by editing the respective files.

If you do not specify any log file parameter values, the default values noted in the Log parameters overview on page 71 table below are used.

Docker-Compose

Add the desired log parameters to the docker-compose-production.yml or docker-compose.yml on each container, for example, the Milestone AI Bridge Webservice container.

Syntax example, docker compose

```
aibridge-webservice

# preceding yaml file content

command: -- id "${BRIDGE_ID}"

--name "${BRIDGE_NAME}"

--description "${BRIDGE_DESCRIPTION}"

--log-max-size 150

--log-max-backups 10

--log-level info

# yaml file content continues
```

Kubernetes

In helm charts, add the desired log parameters to each template file, such as the Milestone AI Bridge Webservice.

Syntax example, Kubernetes

```
args: [
...
"--port-number", "4000"

"--log-max-size, "150",

"--log-max-backups, "10",

"--log-level, "info"]
...
```

Log parameters overview

Parameter	Description
la a many sina	Numeric, expressed in megabytes.
log-max-size	The maximum file size for a single log file.

Parameter	Description		
	If a log file exceeds its maximum size, a new log file is created to contain incoming log messages, and the old log file is compressed into a .zip file and renamed with a _YYYY_ MM_DD suffix where YYYY is the current year, MM is the current month and DD is the day the compressed log file is created. The default value is 100 megabytes. You can disable this parameter by setting the value to 0.		
log-max- backups	Numeric The maximum number of retained compressed log files. If the maximum number of retained compressed log files is exceeded, the oldest compressed log file is deleted. The default value is 15 log files. You can disable this parameter by setting the value to 0.		
log-max-age	Numeric, expressed in days The maximum number of days that compressed log files are to be retained, based on the compressed log file's date suffix (the "_YYYY-MM_DD" part of the file name). When a new compressed log file is created, existing compressed log files older than the retention period is deleted. The default value is 15 days. You can disable this parameter by setting the value to 0. You can not apply this parameter to the Milestone AI Bridge Webservice container.		
log-level	String Defines which errors that are logged ("error", "warn", "info", "debug"). Values: error: Logs error messages only warn: Logs error and warning messages info: Logs error, warning, and information messages		

Parameter	Description		
	 debug: Logs all messages (error, warning, information, and debug) The default value is "info". You can not disable this parameter, but the number of entries in the log file can be reduced by using the "error" value which leads to the lowest number of entries in the log. 		
	This parameter is only applicable on the Milestone AI Bridge Webservice container.		

Video length errors

The **rtsp-write-buffer-count** parameter in the Milestone AI Bridge streaming container helps control and queue internal RTSP buffers with video from the VMS system.

If an incoming video package is larger than the **rtsp-write-buffer-count** parameter value, the video stream package will not be forwarded by the Milestone AI Bridge and the following entry in the Milestone AI Bridge streaming log file will be written:

"RTSP buffer (Camera ID: [XXX-AAAA] - Stream ID: [YYY-BBB]): The VMS system has sent a video package with the length of '[Integer-Value-Here]'. However, Milestone AI Bridge can only handle packages whose maximum length is '[Integer-Value-Here]'. Increase the length of the 'rtsp-write-buffer-count' parameter in the Milestone AI Bridge Streaming container to handle longer video packages."

Log file location

The streaming log file is located on the host machine running Milestone AI Bridge or inside the streaming container in the /var/log/aib/aibridge-streaming folder.

The parameter value

The **rtsp-write-buffer-count** parameter value defines the maximum number of RTP packets the streaming buffer can contain. If too many RTP packets are received, a buffer overrun will occur and the video will not be processed.

Too many RTP packets can occur if large video frames are sent, as large video frames will generate many RTP packets in order to transfer the required data.

Keyframes (the first video frame) are usually substantially larger than the subsequent video frames and are usually sufficient to cause a buffer overrun by themselves. Compression levels and detail levels both affect the size of the keyframe, the lower the compression level or the higher the level of detail, the larger the keyframe will be.



RTP packet buffer overruns may occur for seemingly random cameras with no apparent connection to video resolution, size, or other characteristics.

The parameter value is an integer with a default value of 1024.

You can change the default value and specify other package lengths if necessary. However, all parameter values must be specified as a value to the power of 2 (1, 2, 4, 8, 16, 32, 64, 128, 256, 512, 1024, 2048, and so on.)

If you specify erroneous parameter values, you will not be able to save your changes until you specify a valid parameter value.

Editing the parameter

If you are experiencing loss of video packages in the communication between your VMS and the Milestone AI Bridge, you can try to change the **rtsp-write-buffer-count** parameter value, adjusting it until Milestone AI Bridge forwards all video packages correctly.

The parameter is defined in the docker-compose or helm chart files, depending on which container management application you use: Docker Compose or Kubernetes.

Docker-Compose

Add the desired log parameters to the docker-compose-production.yml or docker-compose.yml on the Milestone AI Bridge Streaming container.

Syntax example, docker compose

```
aibridge-streaming:

# preceding yaml file content

command: -rtsp-port 8554

-rtsp-rtp-udp-port 8000

-rtsp-rtcp-udp-port 8001

-rtsp-write-buffer-count 1024

-webrtc-external-ip ${EXTERNAL_IP}

# yaml file content continues
```

Kubernetes

In helm charts, add the parameter to the Milestone AI Bridge Webservice template file.

Syntax example, Kubernetes

```
args: [
...
"-rtsp-port, 8554",
"-rtsp-rtp-udp-port 8000",
"-rtsp-rtcp-udp-port 8001",
"-rtsp-write-buffer-count 1024",]
...
```

Updating and upgrading

Updating the Recording Server configuration

Milestone AI Bridge continually monitors and synchronizes changes detected in the Recording Server configuration. Implementing major changes to the configuration impacts the performance of Milestone AI Bridge because each change will trigger a new synchronization.

If you plan to implement major changes to the Recording Server configuration, for example, adding, moving, or removing many cameras or adding or removing additional recording servers, start by shutting down Milestone AI Bridge. When you have implemented your changes, re-start Milestone AI Bridge.

How you stop and start your Milestone AI Bridge installation will depend on whether you use Docker-Compoase container or Kubernetes pods.

Stopping and starting Docker-Compose containers

You can stop all running Docker-Compose containers without removing them and start all existing Docker-Compose containers by using the terminal and command line interfaces.

To stop all Docker-Compose containers

On the processing server, open a terminal and run the command: docker-compose down

To start all Docker-Compose containers

On the processing server, open a terminal and run the command: docker-compose up

Stopping and starting Kubernetes clusters and pods

Unlike stopping and starting Docker-Compose containers, Kubernetes clusters and pods cannot be paused or stopped. Instead, you must remove the pods and reinstall them.

Updating and upgrading your Milestone AI Bridge

It may become desirable or necessary to update or upgrade various components of Milestone AI Bridge as enhanced functionality, new features, improved security and privacy, and bug fixes become available.

Updating is the application of new or improved features to an existing released version of your XProtect VMS and Milestone AI Bridge components while upgrading is the process of installing and configuring a new released version of your XProtect VMS and Milestone AI Bridge components. Installing an older released version is often referred to as downgrading.

Updating the processing server operating system

You can update the Linux operating system of your processing server as necessary, applying hotfixes, patches and updates using whichever update method you find most efficient, for example through the command line or using the Software Updater GUI tool or other update tools available.

Upgrading the processing server operating system

It is not advised to change the version of the Linux operating system of your processing server as other versions of Ubuntu or other Linux distributions may not be compatible with running a processing server.

If you are required to change the version of Linux operating system, make sure the new version is compatible with running a processing server.



Changing the operating system version will install a new version of the operating system on the machine and irrevocably delete any data stored on the hard drive of the local machine.

Milestone does not supply any internal tool for managing data backup on the processing server and you must identify and save any data you wish to keep.

Updating the Milestone XProtect Processing Server Admin Plugin

To update your Milestone XProtect Processing Server Admin Plugin, download and install the newest plugin from the NGC portal, following any instructions that are displayed.

Milestone XProtect Processing Server Admin Plugin is a MIP plugin, and conforms MIP plugin backup policies.

Updating the Milestone AI Bridge patch

If you are running an XProtect VMS version that requires the Milestone AI Bridge patch, you can update the patch by downloading and applying the new patch that corresponds to your XProtect VMS version from the NGC Portal.

Upgrading your XProtect VMS

If you are upgrading or downgrading your XProtect VMS, refer to the processing server support matrix to determine any other requirements the XProtect VMS version must meet in order to be able to access the processing server and utilize the installed IVA applications.

In some cases, you will have to download and install a new Milestone AI Bridge patch for your version of XProtect VMS, in others, you may only have to re-apply the Milestone XProtect Processing Server Admin Plugin.

For more information, see Milestone AI Bridge support matrix on page 26

Updating Milestone AI Bridge components

Milestone AI Bridge consists of multiple container images with each image used for specific functions within the entire solution. All container images are available for download directly from the NGC portal.

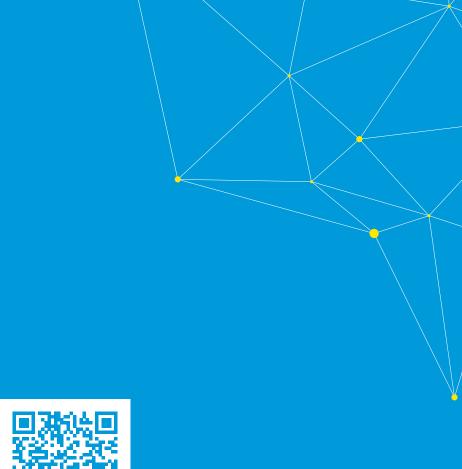
Updating and upgrading your Milestone AI Bridge is identical to installing a new version of the Milestone AI Bridge.

Update/upgrade using Kubernetes and the Helm chart

If you are using Kubernetes and the Helm chart, you must fetch the new version of the Helm chart and thereafter fetch and deploy any dependencies of the Helm chart This will deploy the newest Milestone AI Bridge components, including container images.

Update/upgrade using Docker Compose

If you are using Docker Compose, you must download the latest version of the zipped resource file that contains the docker-compose.yml file from the NGC portal and using the docker-compose.yml file, retrieve the container images defined in the VERSION parameter in the .env file.





helpfeedback@milestone.dk

About Milestone

Milestone Systems is a leading provider of open platform video management software; technology that helps the world see how to ensure safety, protect assets and increase business efficiency. Milestone Systems enables an open platform community that drives collaboration and innovation in the development and use of network video technology, with reliable and scalable solutions that are proven in more than 150,000 sites worldwide. Founded in 1998, Milestone Systems is a stand-alone company in the Canon Group. For more information, visit https://www.milestonesys.com/.









